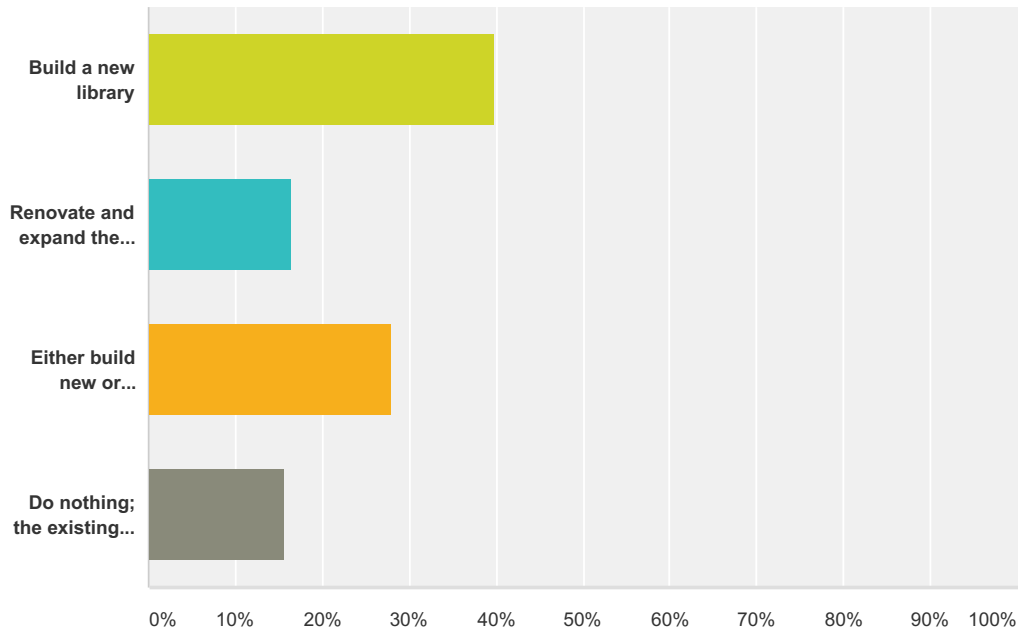


Q1 Do you prefer renovating the existing building or relocating to a new building nearby? Assume that:- The existing location could be renovated and used by other town departments (Council on Aging, PRCE, or another) if the library relocates; and- The total costs to renovate or build new are practically the same.

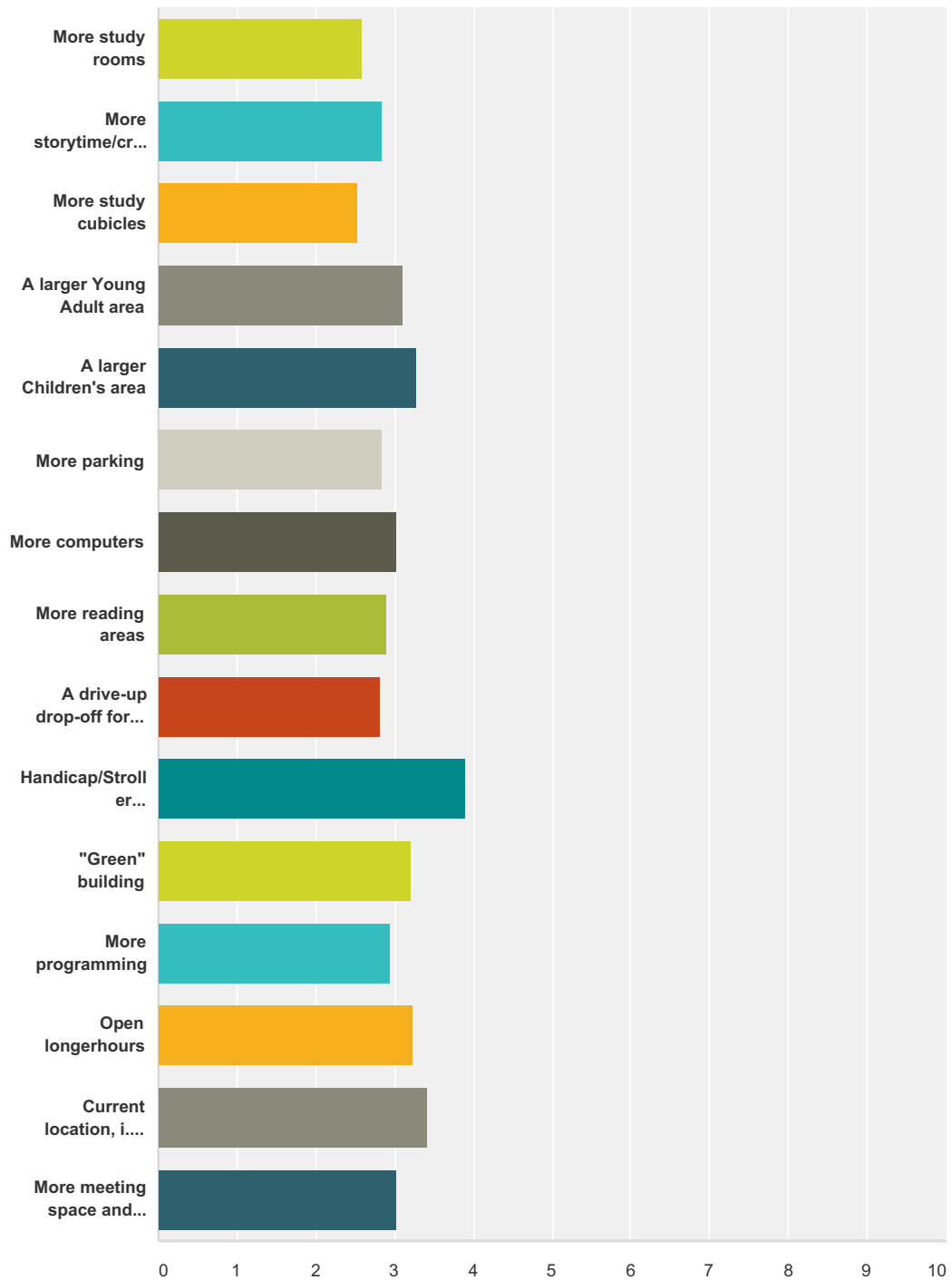
Answered: 834 Skipped: 9



Answer Choices	Responses
Build a new library	39.93% 333
Renovate and expand the existing building	16.43% 137
Either build new or renovate/expand; either option is desirable	27.94% 233
Do nothing; the existing library is fine	15.71% 131
Total	834

Q2 Please rate the following in terms of importance to a new library building.

Answered: 749 Skipped: 94

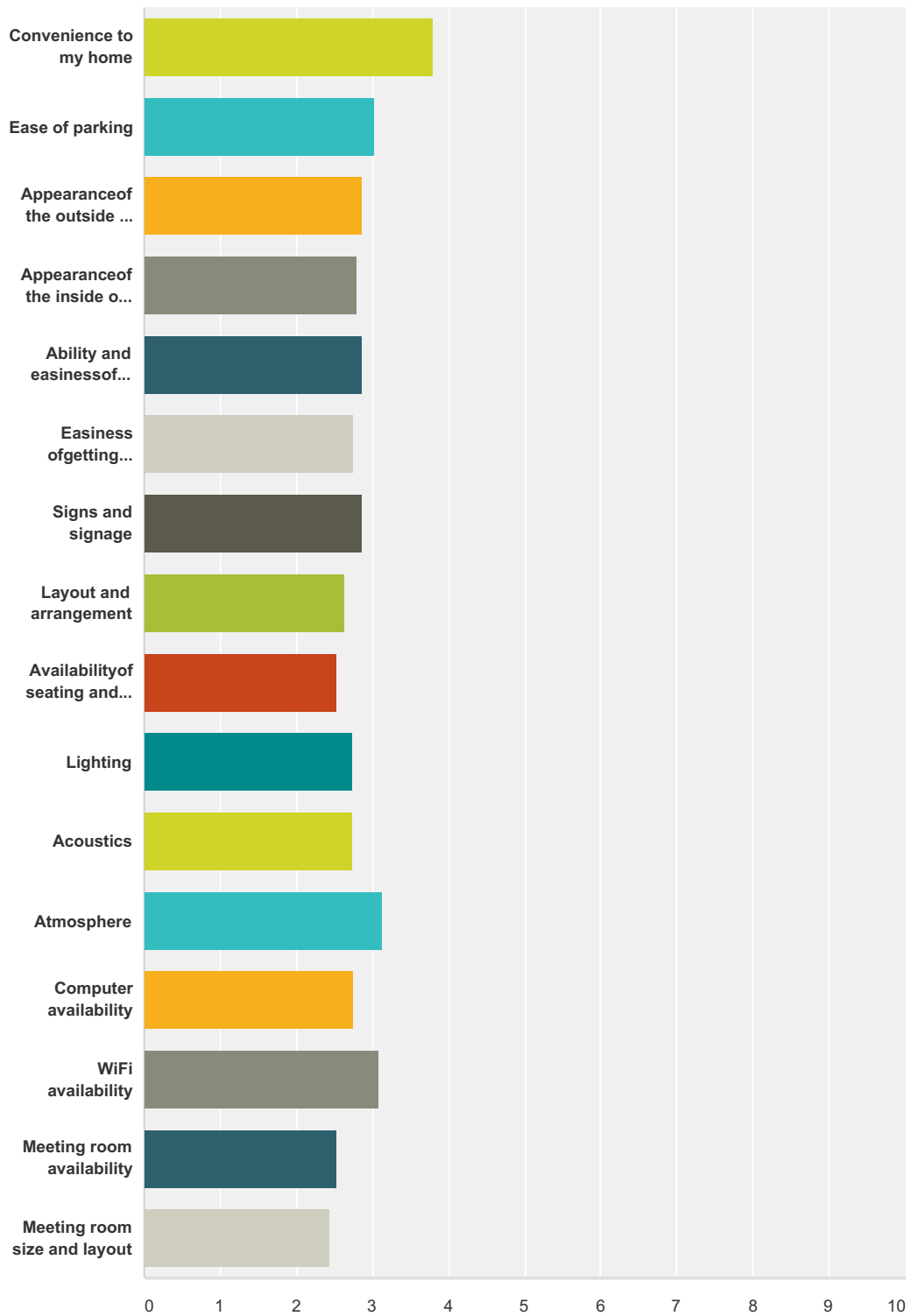


	Not Important	Somewhat Important	Important	Very Important	Mandatory	N/A	Total	Weighted Average
More study rooms	17.93% 130	28.14% 204	28.69% 208	14.62% 106	4.83% 35	5.79% 42	725	2.58

More storytime/craft space	13.80% 101	22.54% 165	29.37% 215	23.36% 171	5.74% 42	5.19% 38	732	2.84
More study cubicles	17.59% 127	30.33% 219	28.25% 204	14.54% 105	3.46% 25	5.82% 42	722	2.53
A larger Young Adult area	12.33% 90	14.52% 106	27.12% 198	30.82% 225	9.32% 68	5.89% 43	730	3.11
A larger Children's area	11.37% 82	13.87% 100	24.97% 180	28.99% 209	16.50% 119	4.30% 31	721	3.27
More parking	18.90% 138	19.59% 143	26.85% 196	21.23% 155	10.27% 75	3.15% 23	730	2.84
More computers	13.87% 101	16.48% 120	30.63% 223	22.94% 167	12.09% 88	3.98% 29	728	3.03
More reading areas	13.10% 95	20.14% 146	34.62% 251	20.83% 151	7.86% 57	3.45% 25	725	2.90
A drive-up drop-off for library materials	22.62% 166	19.48% 143	23.02% 169	18.94% 139	13.90% 102	2.04% 15	734	2.82
Handicap/Stroller accessibility	6.83% 50	5.60% 41	20.08% 147	21.04% 154	42.90% 314	3.55% 26	732	3.91
"Green" building	11.52% 84	14.95% 109	28.12% 205	26.89% 196	15.50% 113	3.02% 22	729	3.21
More programming	12.97% 93	16.18% 116	34.45% 247	26.64% 191	5.58% 40	4.18% 30	717	2.95
Open longerhours	11.10% 81	13.42% 98	29.04% 212	29.18% 213	14.79% 108	2.47% 18	730	3.24
Current location, i.e., close to town offices/schools	11.90% 87	8.76% 64	23.26% 170	31.60% 231	21.07% 154	3.42% 25	731	3.43
More meeting space and availability	13.24% 96	19.45% 141	25.66% 186	23.72% 172	12.69% 92	5.24% 38	725	3.03

Q3 Please tell us what you think of the current library facility.

Answered: 771 Skipped: 72

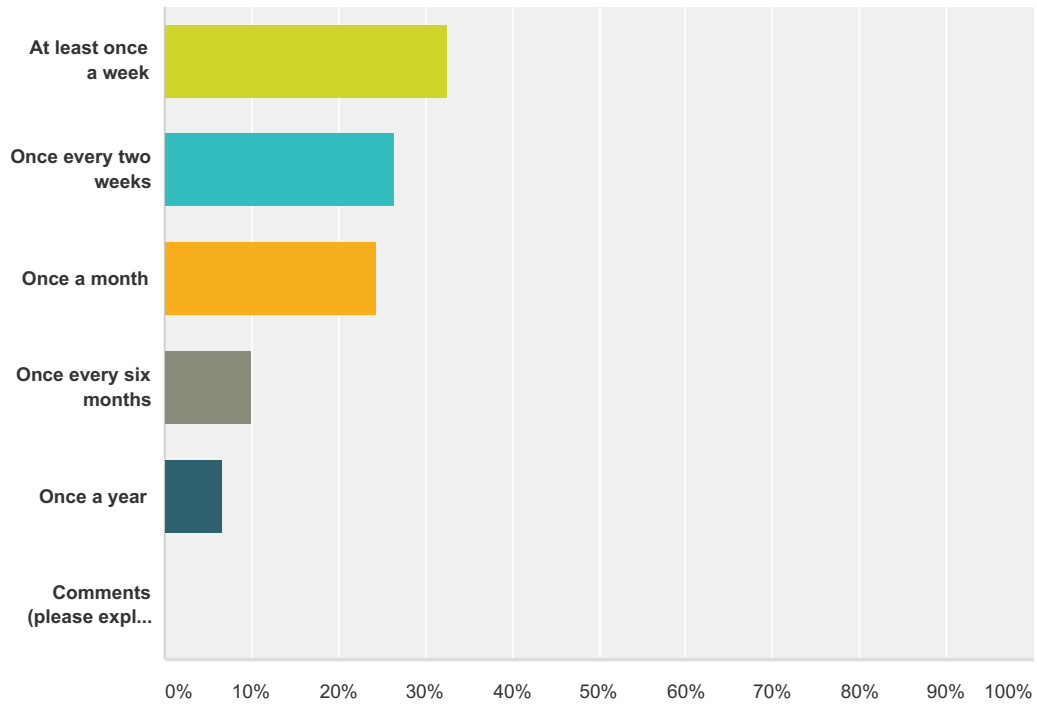


	Poor	Adequate	Good	Very Good	Excellent	N/A	Total	Weighted Average
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Convenience to my home	1.82% 14	11.28% 87	24.64% 190	28.66% 221	32.30% 249	1.30% 10	771	3.79
Ease of parking	9.10% 70	26.79% 206	28.48% 219	21.72% 167	13.26% 102	0.65% 5	769	3.03
Appearanceof the outside of the library	9.36% 72	29.91% 230	32.77% 252	18.47% 142	8.32% 64	1.17% 9	769	2.86
Appearanceof the inside of the library	9.01% 69	34.07% 261	31.98% 245	17.49% 134	7.18% 55	0.26% 2	766	2.80
Ability and easinessof entering the building	14.12% 108	25.75% 197	30.07% 230	20.39% 156	9.28% 71	0.39% 3	765	2.85
Easiness ofgetting around theinside ofthe library	13.71% 105	31.46% 241	28.85% 221	17.23% 132	8.49% 65	0.26% 2	766	2.75
Signs and signage	8.02% 61	29.96% 228	33.77% 257	16.82% 128	8.28% 63	3.15% 24	761	2.87
Layout and arrangement	12.93% 98	36.02% 273	30.47% 231	13.59% 103	6.33% 48	0.66% 5	758	2.64
Availabilityof seating and tables	18.45% 140	32.67% 248	27.40% 208	13.04% 99	5.27% 40	3.16% 24	759	2.53
Lighting	9.99% 76	34.56% 263	32.06% 244	15.90% 121	6.18% 47	1.31% 10	761	2.73
Acoustics	8.78% 66	31.65% 238	33.11% 249	13.96% 105	5.19% 39	7.31% 55	752	2.73
Atmosphere	6.44% 49	23.92% 182	32.33% 246	22.47% 171	13.80% 105	1.05% 8	761	3.13
Computer availability	7.37% 55	30.16% 225	26.41% 197	13.81% 103	5.09% 38	17.16% 128	746	2.75
WiFi availability	3.67% 27	20.52% 151	26.63% 196	16.03% 118	9.51% 70	23.64% 174	736	3.09
Meeting room availability	12.82% 96	26.57% 199	20.16% 151	9.21% 69	4.14% 31	27.10% 203	749	2.52
Meeting room size and layout	15.66% 117	27.31% 204	19.14% 143	8.17% 61	4.28% 32	25.44% 190	747	2.44

Q4 How often do you use the Reuben Hoar Library?

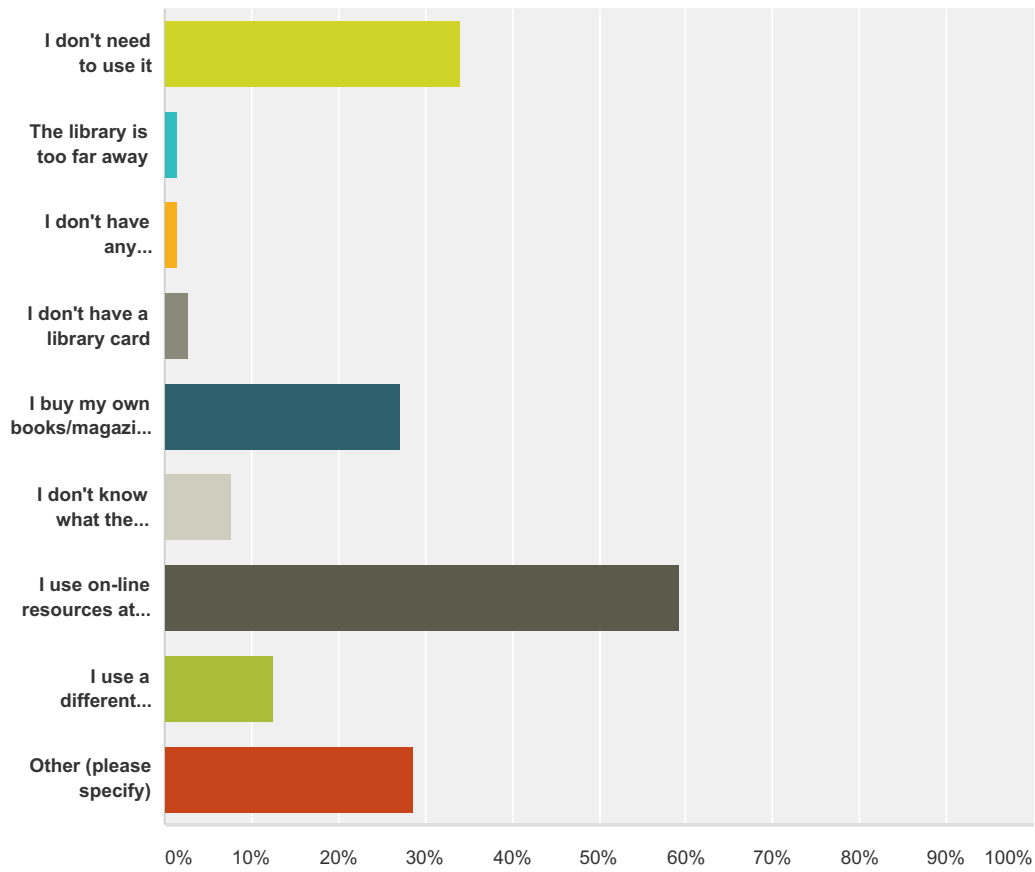
Answered: 760 Skipped: 83



Answer Choices	Responses
At least once a week	32.50% 247
Once every two weeks	26.45% 201
Once a month	24.47% 186
Once every six months	10.00% 76
Once a year	6.58% 50
Comments (please explain why you never use library)	0.00% 0
Total	760

Q5 If you don't use the library regularly, why not? Please check all that apply.

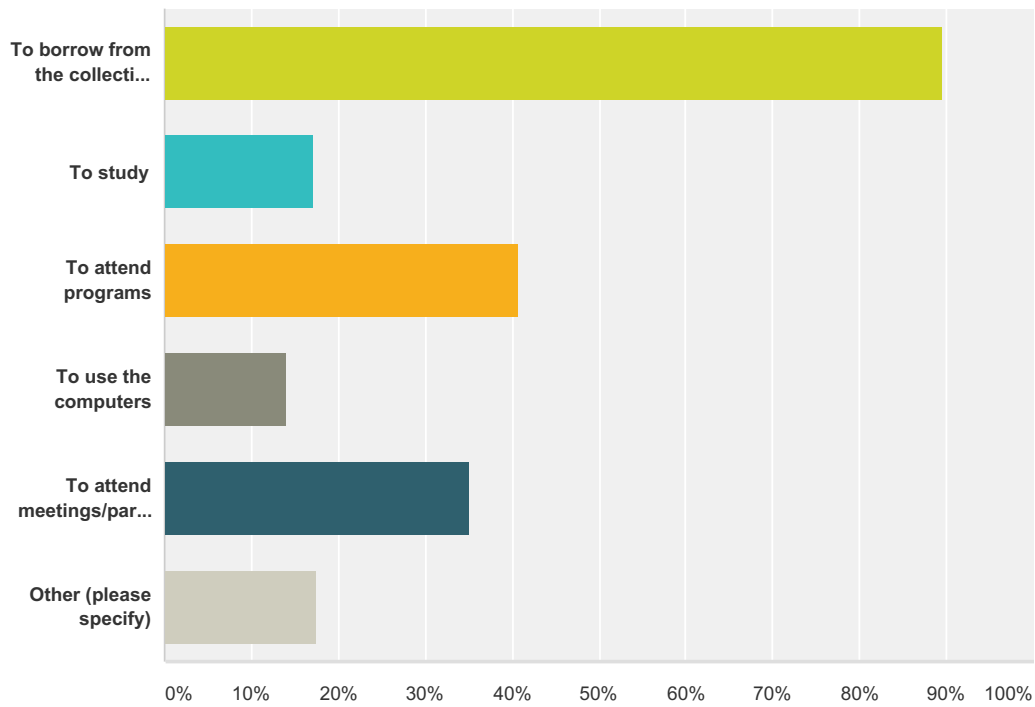
Answered: 336 Skipped: 507



Answer Choices	Responses
I don't need to use it	33.93% 114
The library is too far away	1.49% 5
I don't have any transportation	1.49% 5
I don't have a library card	2.68% 9
I buy my own books/magazines/newspapers	27.08% 91
I don't know what the library has to offer to me	7.74% 26
I use on-line resources at home	59.23% 199
I use a different library, e.g., school, college, other town	12.50% 42
Other (please specify)	28.57% 96
Total Respondents: 336	

Q6 Why do you use the library? Please check all that apply.

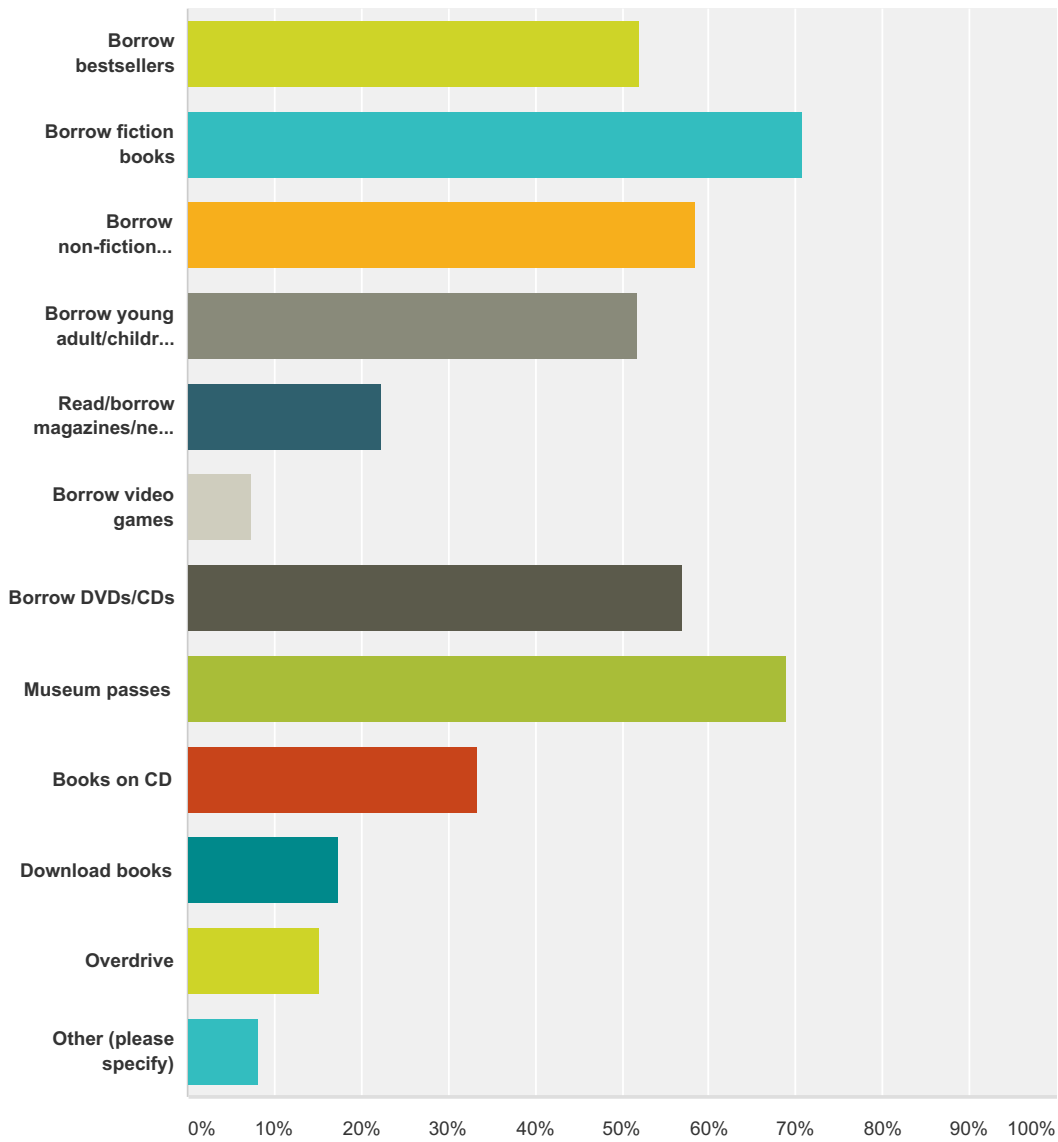
Answered: 732 Skipped: 111



Answer Choices	Responses	
To borrow from the collection, i.e., books, magazines, DVDs, CDs, etc.	89.62%	656
To study	17.08%	125
To attend programs	40.71%	298
To use the computers	13.93%	102
To attend meetings/participate in clubs	35.11%	257
Other (please specify)	17.49%	128
Total Respondents: 732		

Q7 What parts of the library collection do you use? Please check all that apply.

Answered: 721 Skipped: 122

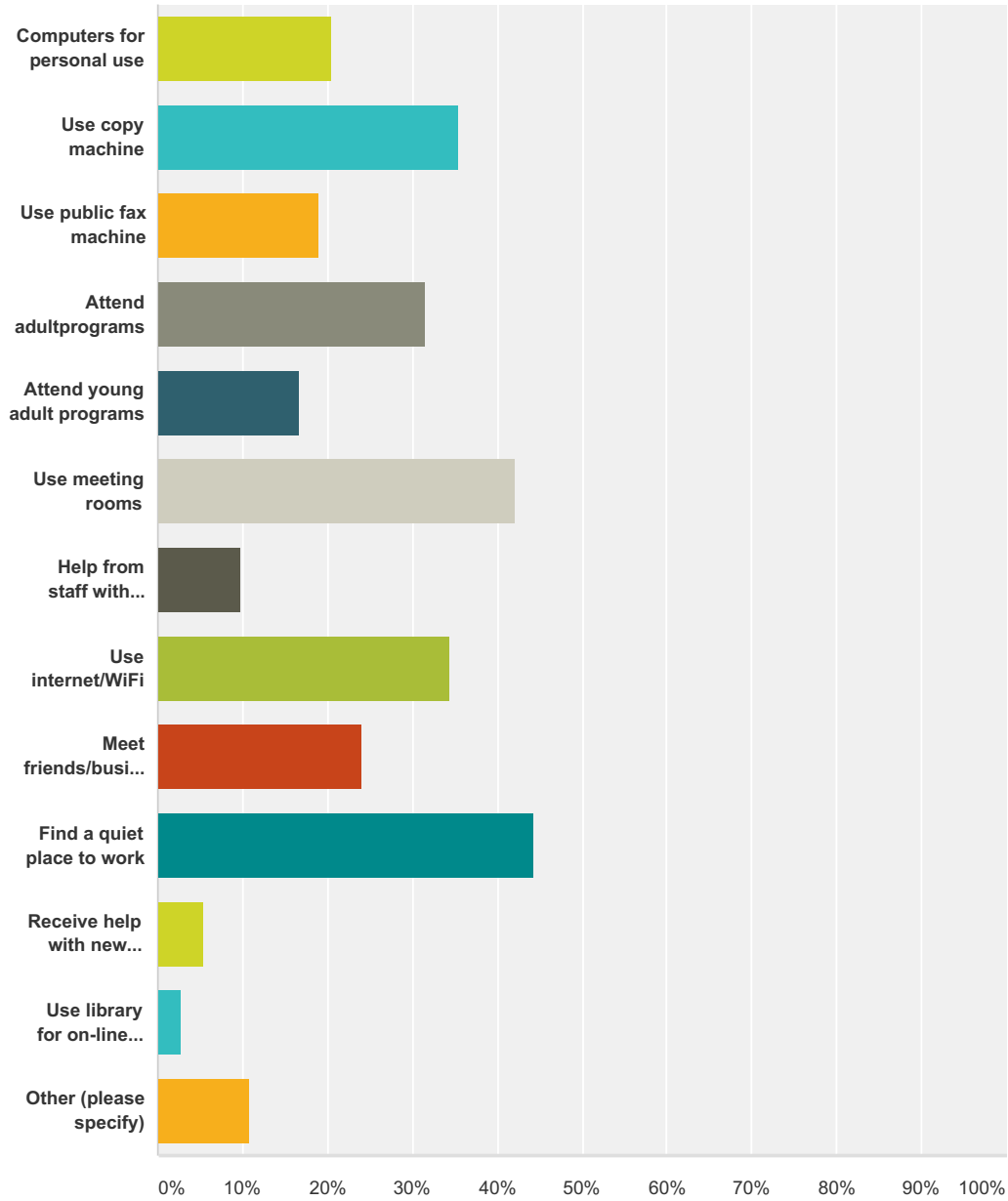


Answer Choices	Responses
Borrow bestsellers	52.01% 375
Borrow fiction books	70.87% 511
Borrow non-fiction books	58.39% 421
Borrow young adult/children's books	51.87% 374
Read/borrow magazines/newspapers	22.33% 161
Borrow video games	7.35% 53
Borrow DVDs/CDs	57.00% 411

Museum passes	68.93%	497
Books on CD	33.43%	241
Download books	17.34%	125
Overdrive	15.26%	110
Other (please specify)	8.04%	58
Total Respondents: 721		

Q8 What other services that the library provides do you use? Please check all that apply.

Answered: 582 Skipped: 261

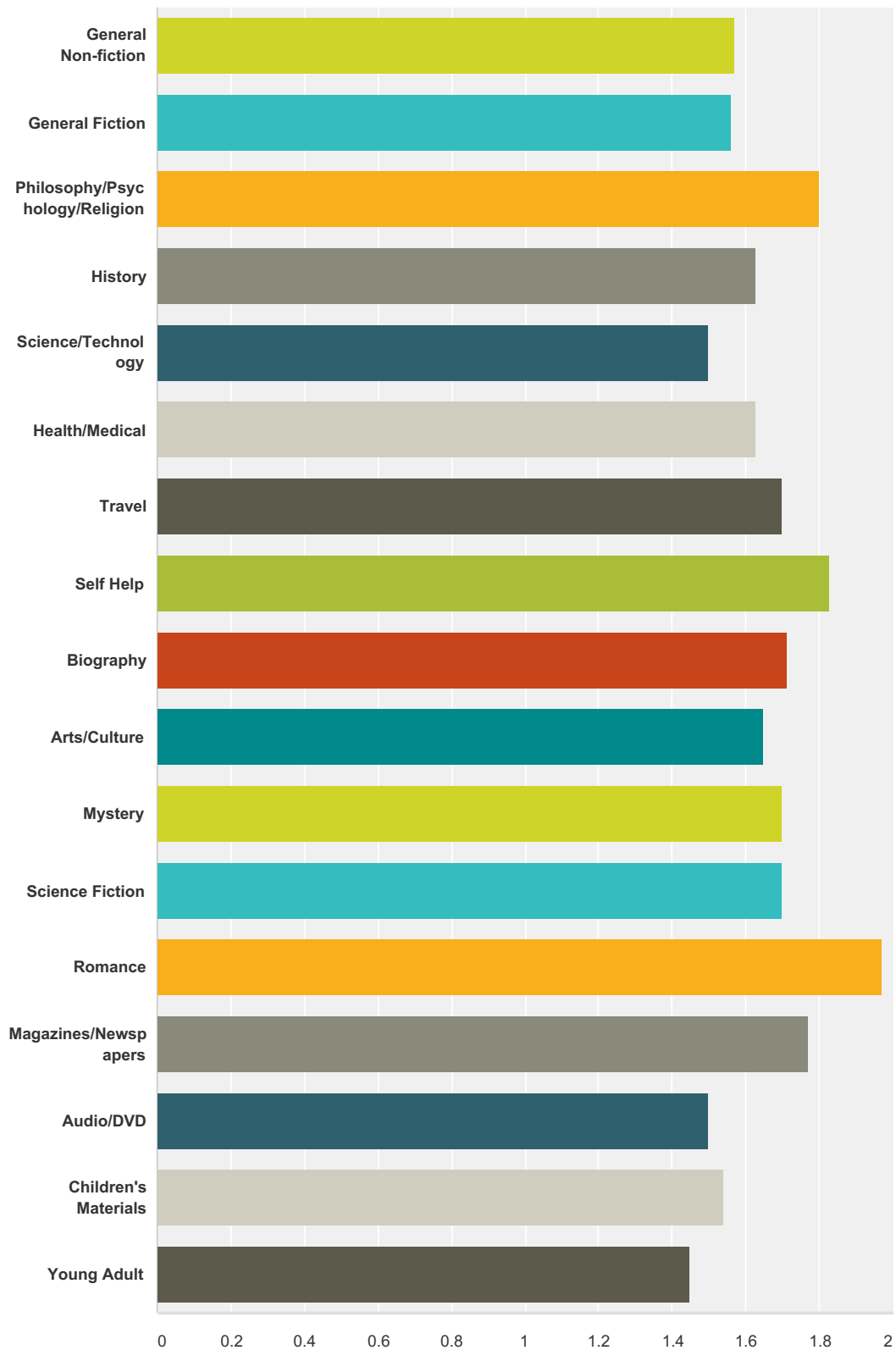


Answer Choices	Responses
Computers for personal use	20.45% 119
Use copy machine	35.57% 207
Use public fax machine	18.90% 110
Attend adult programs	31.44% 183
Attend young adult programs	16.67% 97

Use meeting rooms	42.27%	246
Help from staff with computer related tasks	9.79%	57
Use internet/WiFi	34.36%	200
Meet friends/business associates	24.05%	140
Find a quiet place to work	44.33%	258
Receive help with new technology (i.e. Kindle or Nook)	5.50%	32
Use library for on-line exams for distance learning	2.75%	16
Other (please specify)	10.82%	63
Total Respondents: 582		

Q9 Please let us know what you think of the library's collection.

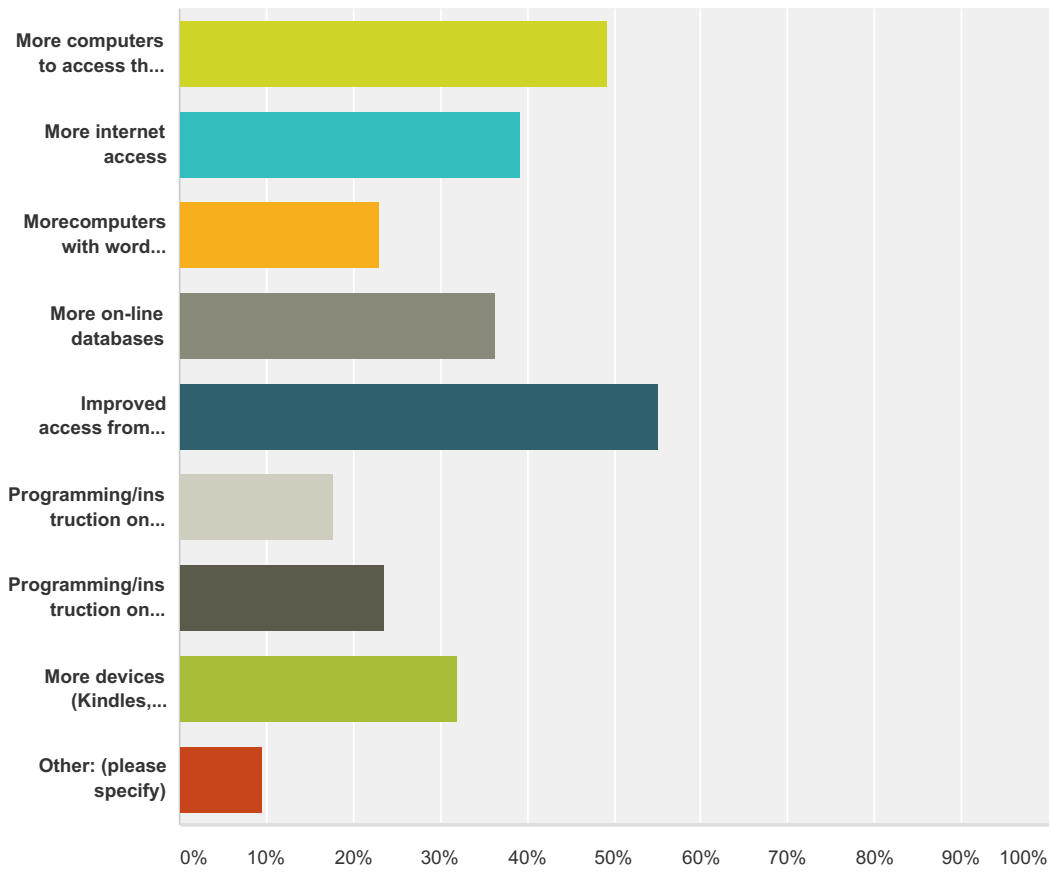
Answered: 684 Skipped: 159



	Needs to Expand	Just Right	Needs to Downsize	N/A	Total	Weighted Average
General Non-fiction	38.32% 246	40.65% 261	2.80% 18	18.22% 117	642	1.57
General Fiction	40.57% 258	43.08% 274	2.83% 18	13.52% 86	636	1.56
Philosophy/Psychology/Religion	14.93% 89	35.91% 214	4.03% 24	45.13% 269	596	1.80
History	25.66% 155	34.93% 211	2.32% 14	37.09% 224	604	1.63
Science/Technology	33.06% 199	27.24% 164	1.99% 12	37.71% 227	602	1.50
Health/Medical	25.25% 151	32.78% 196	2.68% 16	39.30% 235	598	1.63
Travel	23.24% 139	36.79% 220	3.85% 23	36.12% 216	598	1.70
Self Help	15.49% 92	37.21% 221	5.72% 34	41.58% 247	594	1.83
Biography	21.25% 126	41.15% 244	2.53% 15	35.08% 208	593	1.71
Arts/Culture	25.25% 151	37.29% 223	2.51% 15	34.95% 209	598	1.65
Mystery	24.88% 152	42.06% 257	3.44% 21	29.62% 181	611	1.70
Science Fiction	22.52% 134	38.82% 231	3.19% 19	35.46% 211	595	1.70
Romance	10.33% 60	38.55% 224	8.78% 51	42.34% 246	581	1.97
Magazines/Newspapers	18.12% 108	46.31% 276	2.85% 17	32.72% 195	596	1.77
Audio/DVD	42.28% 252	35.07% 209	2.35% 14	20.30% 121	596	1.50
Children's Materials	38.93% 239	38.60% 237	2.12% 13	20.36% 125	614	1.54
Young Adult	41.53% 245	28.31% 167	1.86% 11	28.31% 167	590	1.45

Q10 Please check all area(s) in which you would like to see technology improved.

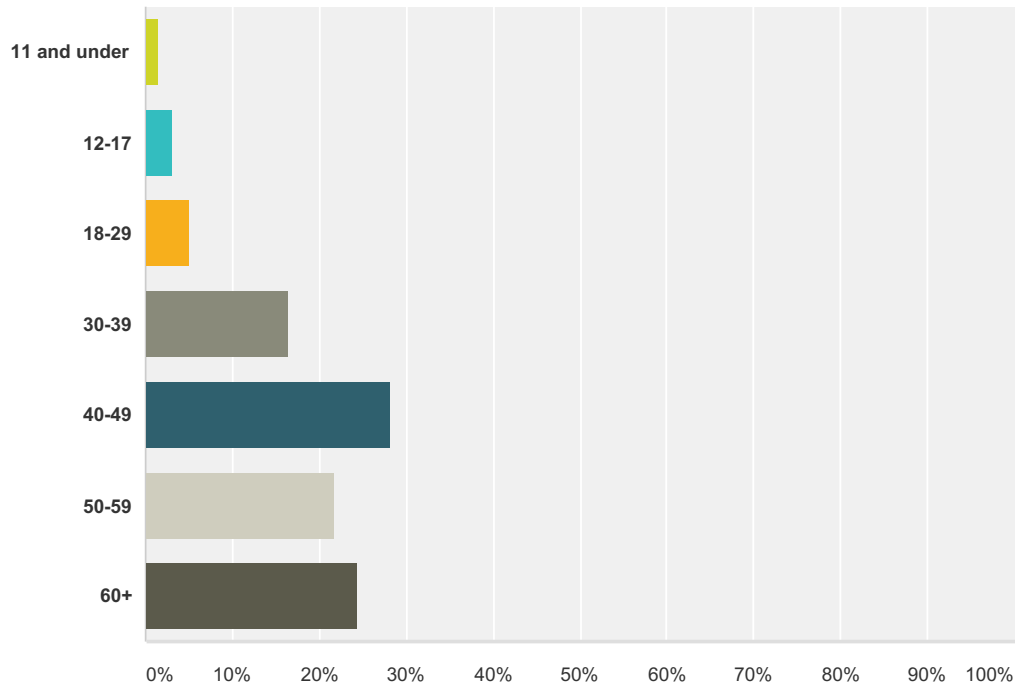
Answered: 549 Skipped: 294



Answer Choices	Responses
More computers to access the collection	49.36% 271
More internet access	39.34% 216
More computers with word processing and spreadsheet programs	22.95% 126
More on-line databases	36.43% 200
Improved access from home computers	55.19% 303
Programming/instruction on general computer usage	17.67% 97
Programming/instruction on library technology services	23.50% 129
More devices (Kindles, iPads, etc) available for checkout	31.88% 175
Other: (please specify)	9.65% 53
Total Respondents: 549	

Q11 What is your age group?

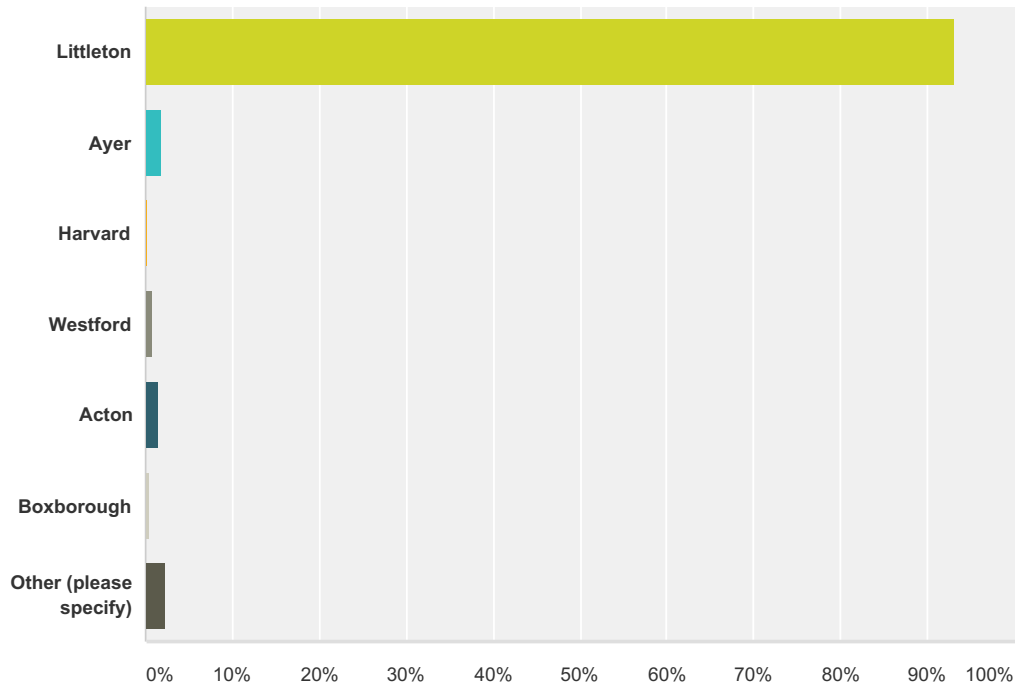
Answered: 781 Skipped: 62



Answer Choices	Responses	
11 and under	1.41%	11
12-17	3.07%	24
18-29	4.99%	39
30-39	16.39%	128
40-49	28.17%	220
50-59	21.64%	169
60+	24.33%	190
Total		781

Q12 Where do you reside?

Answered: 785 Skipped: 58



Answer Choices	Responses
Littleton	93.12% 731
Ayer	1.78% 14
Harvard	0.25% 2
Westford	0.76% 6
Acton	1.40% 11
Boxborough	0.38% 3
Other (please specify)	2.29% 18
Total	785

Q13 What is your name? (optional)

Answered: 155 Skipped: 688