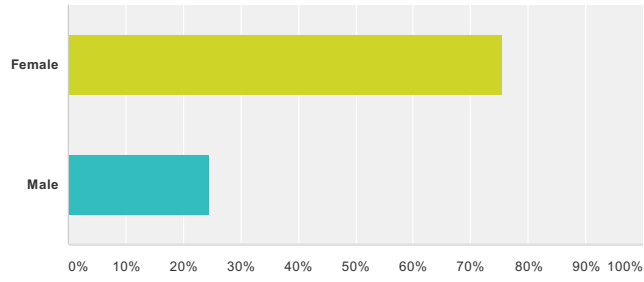


Q1 I am:

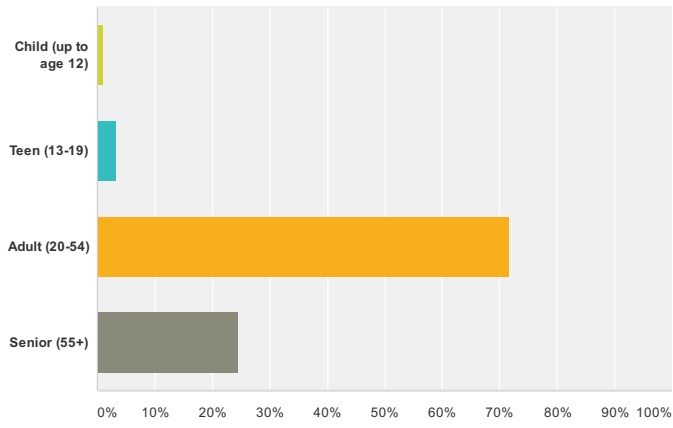
Answered: 274 Skipped: 2



Answer Choices	Responses
Female	75.55% 207
Male	24.45% 67
Total	274

Q2 I am:

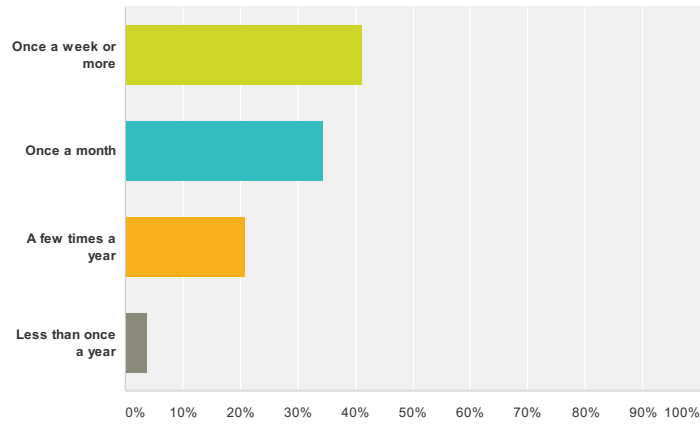
Answered: 275 Skipped: 1



Answer Choices	Responses	Count
Child (up to age 12)	1.09%	3
Teen (13-19)	3.27%	9
Adult (20-54)	71.64%	197
Senior (55+)	24.36%	67
Total Respondents: 275		

Q3 If you are a library user, how often do you use the library?

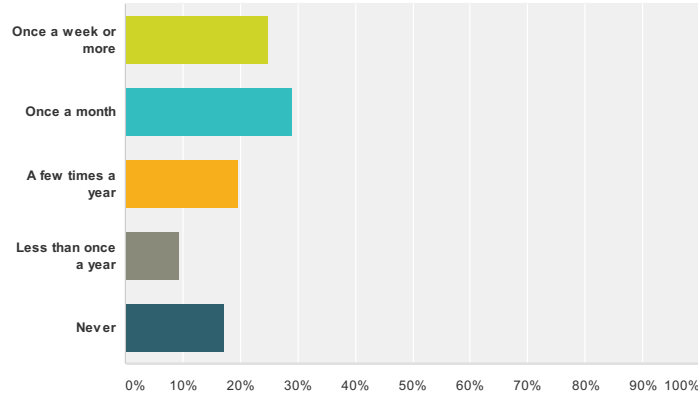
Answered: 273 Skipped: 3



Answer Choices	Responses	
Once a week or more	41.03%	112
Once a month	34.43%	94
A few times a year	20.88%	57
Less than once a year	3.66%	10
Total		273

Q4 If you are a library user, how often do you use eLibrary services (searching the online catalog, downloading eBooks/eAudibooks/magazines/music, streaming video, learning a foreign language, taking an online course, searching genealogy records, using research databases, etc.)

Answered: 269 Skipped: 7



Answer Choices	Responses
Once a week or more	24.91% 67
Once a month	29.00% 78
A few times a year	19.70% 53
Less than once a year	9.29% 25
Never	17.10% 46
Total	269

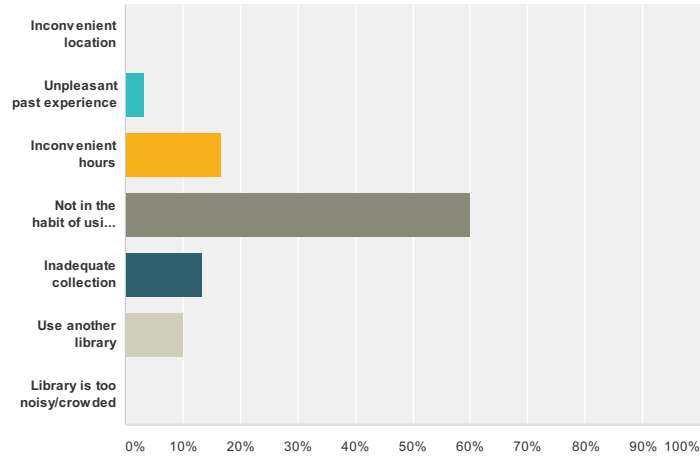
#	What is your favorite eLibrary service?	Date
1	books and audiobooks.interlibrary	3/13/2014 2:00 PM
2	requesting books	2/28/2014 6:33 PM
3	online catalog	2/28/2014 11:18 AM
4	ebooks	2/27/2014 10:48 PM
5	online catalogue	2/27/2014 10:21 PM
6	Kindle books	2/25/2014 4:43 PM
7	online catalog	2/25/2014 9:43 AM
8	audible books	2/25/2014 6:35 AM
9	reserving books from other libraries	2/24/2014 10:09 PM
10	book availability	2/24/2014 4:52 PM
11	Right nowthe music service ...my kids love it	2/24/2014 3:38 PM
12	search catalog (but need to look into other stuff)	2/24/2014 3:01 PM
13	overdrive	2/24/2014 2:34 PM
14	On Line catalog	2/24/2014 2:30 PM
15	online catalog	2/24/2014 2:20 PM
16	Requesting books online from the mlvc catalog.	2/23/2014 2:31 PM
17	Searching online catalog	2/22/2014 2:32 PM
18	online catalog	2/22/2014 11:16 AM
19	searching catalogue and reserving books	2/19/2014 11:49 AM
20	none, too difficult to use	2/18/2014 9:34 AM
21	Online catalog	2/16/2014 5:47 PM
22	online catalog	2/15/2014 5:08 PM
23	overdrive	2/14/2014 9:07 PM
24	Ebooks	2/14/2014 5:53 PM
25	audio books	2/14/2014 3:19 PM
26	downloading ebooks	2/14/2014 3:18 PM
27	I have only used the online catalog.	2/14/2014 3:11 PM
28	online catalog and requests	2/14/2014 12:52 PM
29	on line book holds	2/14/2014 12:32 PM
30	searching for a book, eBooks (need more), searching research databases, user account maintenance	2/14/2014 12:06 PM

31	At this point I only search the catalog, but am excited to access the other services mentioned.	2/14/2014 11:56 AM
32	Audiobooks	2/14/2014 11:45 AM
33	lunch	2/14/2014 11:44 AM
34	searching on-line catalog	2/14/2014 11:42 AM
35	online catalog and it's connection to the interlibrary loan system	2/14/2014 11:40 AM
36	Ebooks	2/14/2014 11:33 AM
37	ebooks	2/14/2014 11:22 AM
38	Seaching the catalog from home online.	2/14/2014 10:59 AM
39	no one preference	2/14/2014 10:51 AM
40	Online catalog	2/14/2014 9:10 AM
41	Online catalogue	2/13/2014 12:35 PM
42	online cat.	2/13/2014 12:08 PM
43	on line catalog	2/13/2014 7:43 AM
44	online catalog	2/11/2014 11:35 PM
45	online catalog	2/11/2014 3:54 PM
46	The Librarians they are terrific. Very helpful and knowledgeable	2/10/2014 6:41 PM
47	Audibooks	2/9/2014 9:49 AM
48	Online catalog	2/7/2014 10:39 PM
49	no favorite	2/6/2014 11:34 AM
50	the online catalog	2/6/2014 8:37 AM
51	downloading ebooks	2/3/2014 11:59 AM
52	catalogue, museum passes	2/2/2014 9:51 AM
53	not sure	2/2/2014 9:40 AM
54	online catalog	2/2/2014 9:30 AM
55	overdrive, downloading music (forgot what it's called)	2/2/2014 7:37 AM
56	online catalog	2/1/2014 11:16 PM
57	Haven't used thus far.	1/31/2014 3:41 PM
58	catalog	1/31/2014 2:04 PM
59	eBooks	1/31/2014 11:02 AM
60	genealogy	1/30/2014 6:39 PM
61	So far I've only used the online catalogue	1/30/2014 6:24 PM
62	Taking online courses	1/30/2014 4:04 PM
63	online catalogue search	1/30/2014 3:55 PM
64	eaudiobooks	1/30/2014 3:26 PM
65	Online courses	1/30/2014 1:26 PM
66	freegal	1/30/2014 12:22 PM
67	eAudiobooks	1/30/2014 11:51 AM
68	Overdrive	1/30/2014 10:01 AM
69	Online catalog	1/30/2014 10:00 AM
70	Overdrive	1/30/2014 8:52 AM
71	E books	1/30/2014 6:44 AM
72	online catalog	1/30/2014 3:47 AM
73	searching the online catalog	1/29/2014 10:49 PM
74	eaudiobooks	1/29/2014 7:27 PM
75	eBooks	1/29/2014 6:55 PM
76	online catalog	1/29/2014 6:53 PM
77	Searching the online catalog	1/29/2014 6:49 PM
78	online catalog	1/29/2014 6:37 PM
79	Searching for reading material	1/29/2014 5:53 PM
80	access to due dates and catalog, also overdrive ebooks	1/29/2014 5:53 PM
81	Ordering books	1/29/2014 5:49 PM
82	catalog search (I haven't tried too many others)	1/29/2014 5:43 PM
83	Magazines	1/29/2014 5:28 PM
84	Freegal	1/29/2014 5:12 PM
85	online ebooks	1/29/2014 5:01 PM
86	I have only used the online catalog, but love I can reserve books from other libraries with it.	1/29/2014 4:58 PM
87	searching online catalog	1/29/2014 4:52 PM
88	Overdrive - LOVE to be able to check out books on the Kindle!	1/29/2014 4:51 PM
89	research databases	1/29/2014 4:23 PM
90	online catalog	1/29/2014 4:16 PM
91	online catalog, request service	1/29/2014 4:12 PM
92	Online catalog	1/29/2014 4:04 PM
93	Freegal	1/29/2014 3:16 PM
94	searching online catalog	1/29/2014 10:12 AM

95	Ebooks	1/29/2014 7:18 AM
96	E-books	1/29/2014 3:02 AM
97	searching for materials on line	1/28/2014 8:47 PM
98	ebook lending	1/28/2014 8:34 PM
99	Audiobooks	1/28/2014 8:15 PM
100	online catalog	1/28/2014 7:37 PM
101	ebooks	1/28/2014 7:31 PM
102	requesting books from other libraries	1/28/2014 7:30 PM
103	reserving books	1/28/2014 7:28 PM
104	online catalog	1/28/2014 7:28 PM
105	online catalog search	1/28/2014 7:04 PM
106	eBooks	1/28/2014 7:02 PM
107	Catalog / reserving books online / maintaining a list	1/28/2014 6:35 PM
108	hope to start using.	1/28/2014 5:44 PM
109	Kindle books	1/28/2014 5:36 PM

Q5 If you are NOT a library user, please indicate why: (check all that apply)

Answered: 30 Skipped: 246

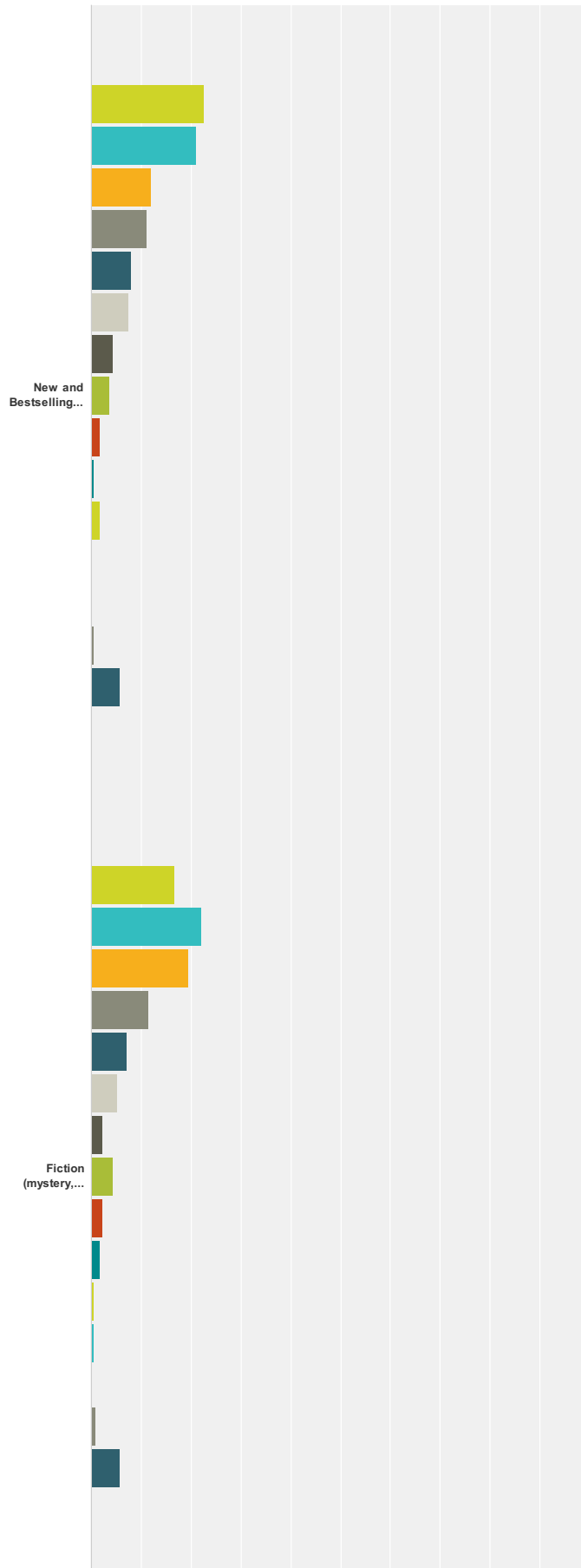


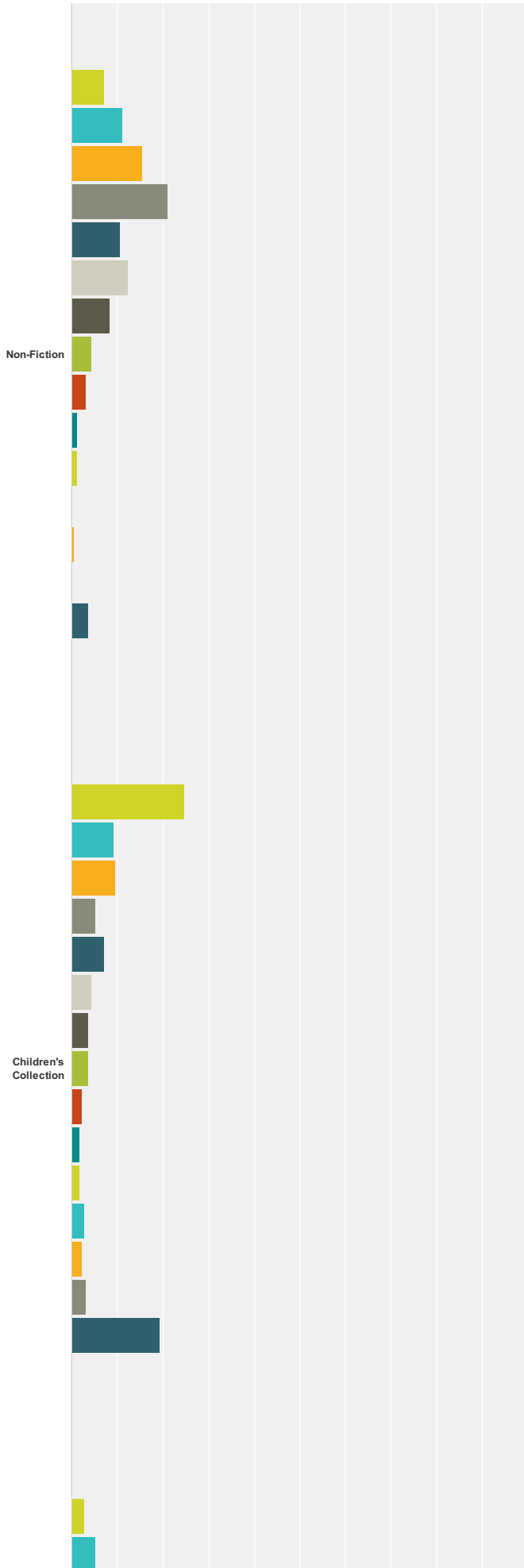
Answer Choices	Responses
Inconvenient location	0.00% 0
Unpleasant past experience	3.33% 1
Inconvenient hours	16.67% 5
Not in the habit of using library	60.00% 18
Inadequate collection	13.33% 4
Use another library	10.00% 3
Library is too noisy/crowded	0.00% 0
Total Respondents: 30	

#	Other (please specify)	Date
1	I use a Kindle and get most books on line through purchase, loan, or free (Project Gutenberg, others)	2/25/2014 9:45 AM
2	Parking	2/24/2014 8:35 PM
3	Don't have the time :(2/15/2014 2:54 PM
4	I plan to use it more often then I do. Have been happy with what I saw thus far.	2/14/2014 2:40 PM
5	Have not had a need (that I know of!)	2/14/2014 11:32 AM
6	I would use it more often, but my daily schedule is very busy.	2/5/2014 11:41 AM
7	I've gotten to the point where I do everything on line. I'd like to see you have more selection of Audio books. Thanks!	1/29/2014 5:03 PM
8	Need better audiobook selection	1/28/2014 8:15 PM
9	Working too much to have time	1/28/2014 7:02 PM
10	I just moved to town but plan on using it!	1/28/2014 5:11 PM

Q6 Please rank, in order of importance to you (where 1 is the most important), the following library collection types:

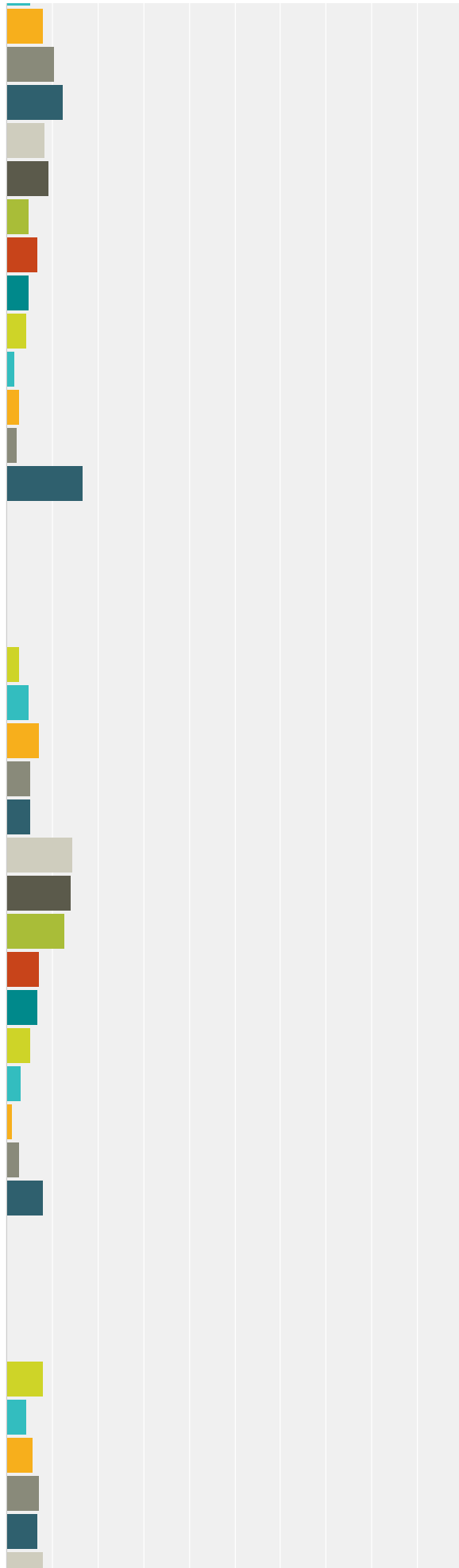
Answered: 229 Skipped: 47

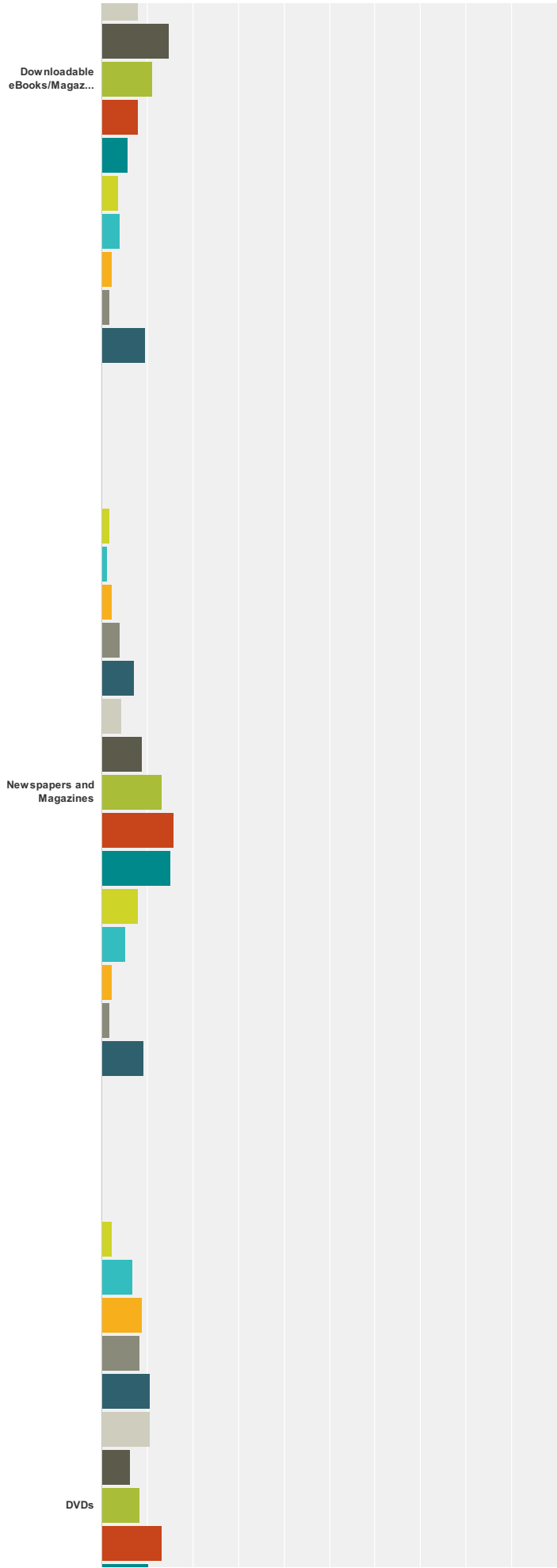


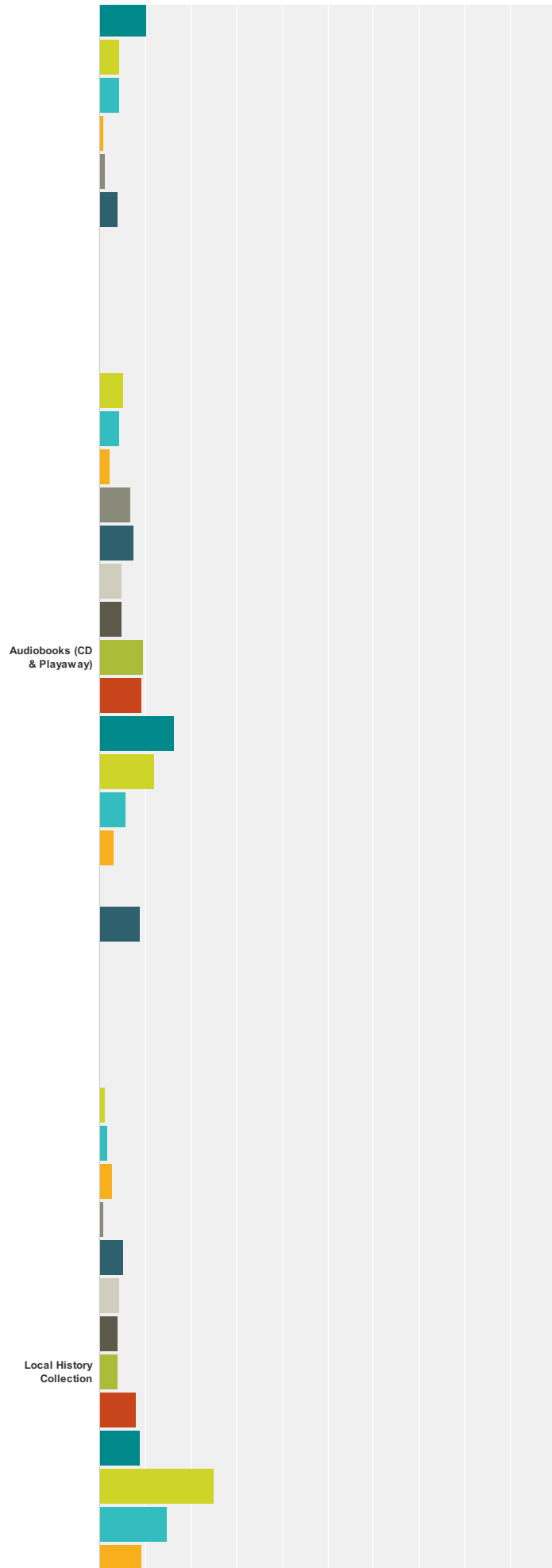


Young Adult
Collection

Reference
Materials

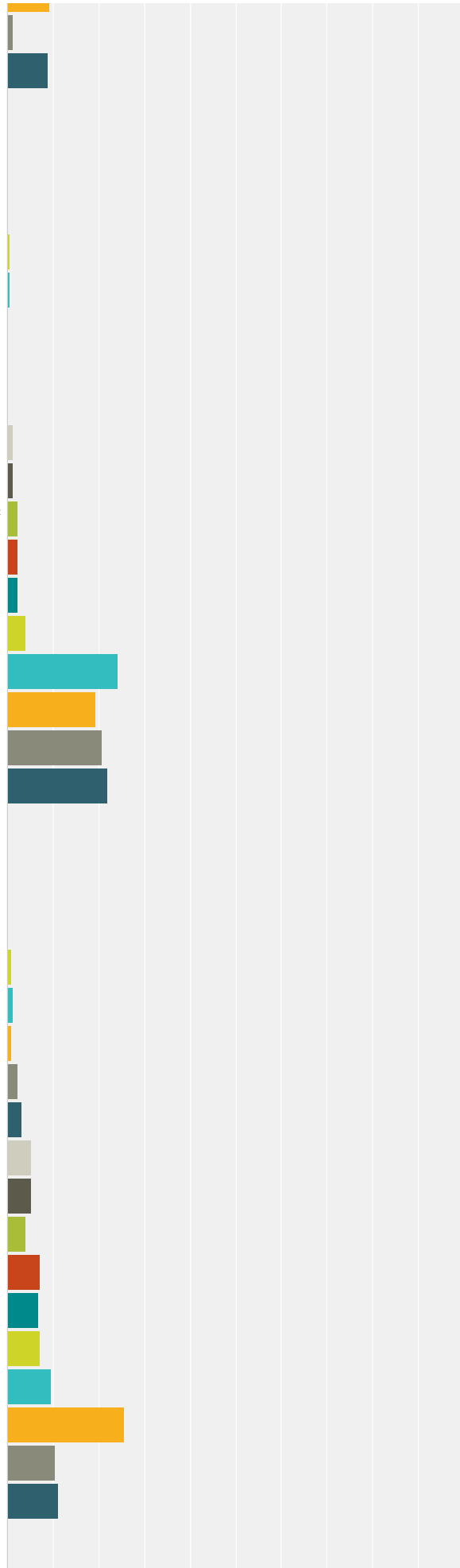


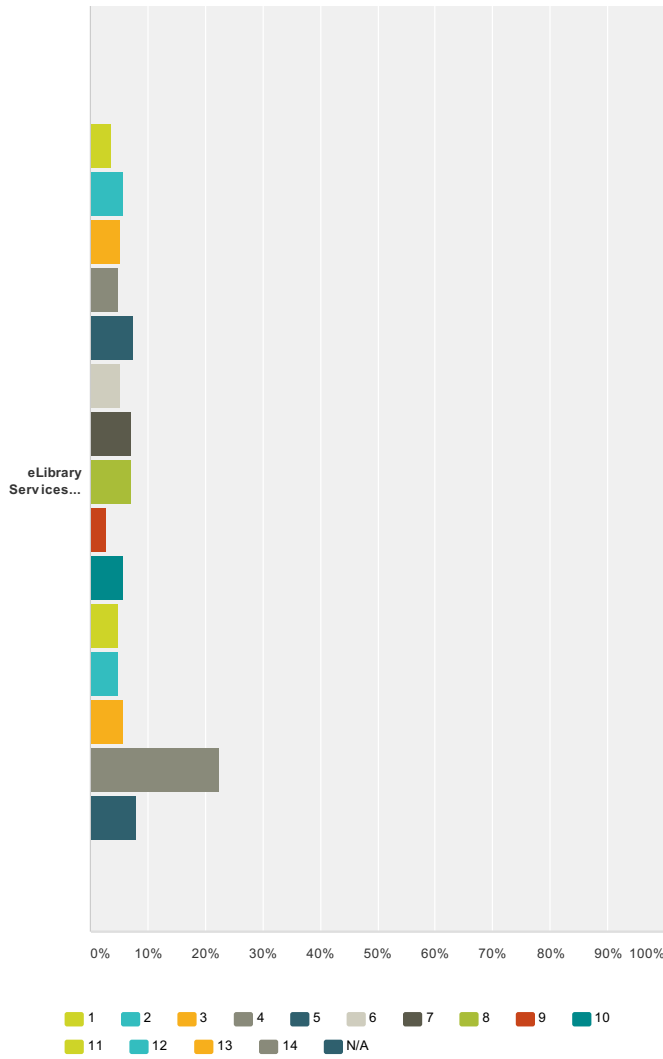




Large Print
Collection

Music

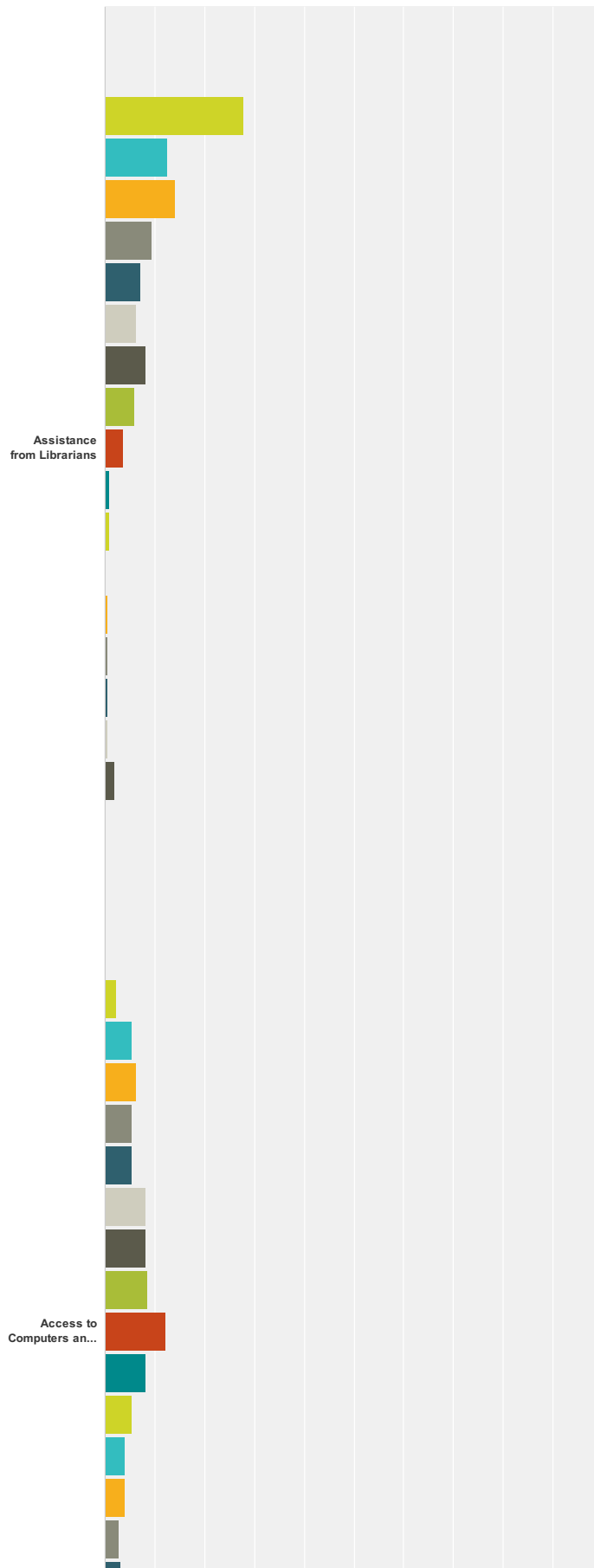


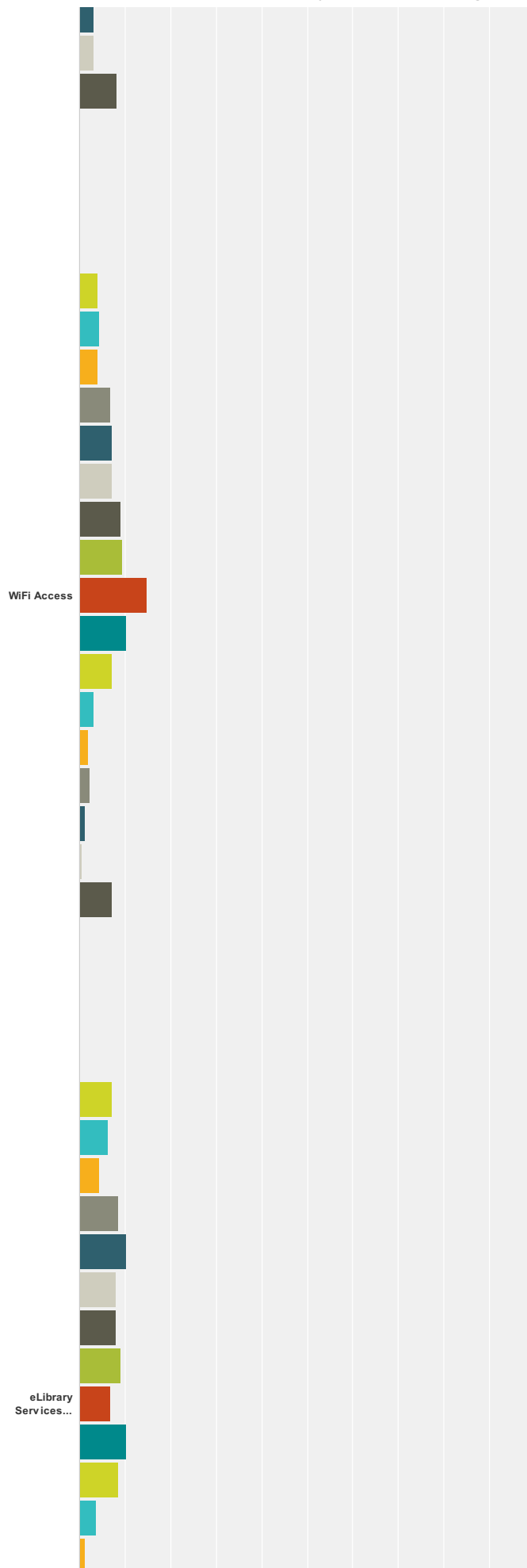


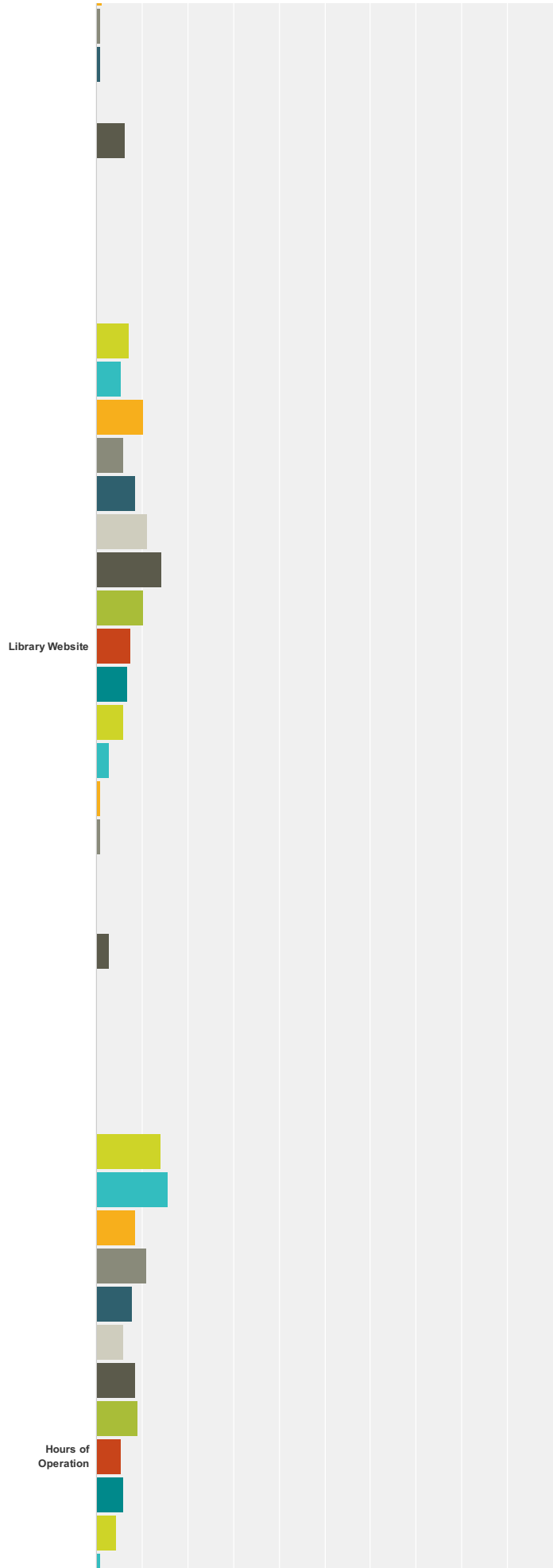
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	N/A	Total	Average Ranking
New and Bestselling Titles	22.47% 51	21.15% 48	11.89% 27	11.01% 25	7.93% 18	7.49% 17	4.41% 10	3.52% 8	1.76% 4	0.44% 1	1.76% 4	0.00% 0	0.00% 0	0.44% 1	5.73% 13	227	11.46
Fiction (mystery, romance, science fiction, etc.)	16.74% 38	22.03% 50	19.38% 44	11.45% 26	7.05% 16	5.29% 12	2.20% 5	4.41% 10	2.20% 5	1.76% 4	0.44% 1	0.44% 1	0.00% 0	0.88% 2	5.73% 13	227	11.37
Non-Fiction	7.05% 16	11.01% 25	15.42% 35	21.15% 48	10.57% 24	12.33% 28	8.37% 19	4.41% 10	3.08% 7	1.32% 3	1.32% 3	0.00% 0	0.44% 1	0.00% 0	3.52% 8	227	10.42
Children's Collection	24.56% 56	9.21% 21	9.65% 22	5.26% 12	7.02% 16	4.39% 10	3.51% 8	3.51% 8	2.19% 5	1.75% 4	1.75% 4	2.63% 6	2.19% 5	3.07% 7	19.30% 44	228	10.46
Young Adult Collection	2.63% 6	5.26% 12	7.89% 18	10.53% 24	12.28% 28	8.33% 19	9.21% 21	4.82% 11	6.58% 15	4.82% 11	4.39% 10	1.75% 4	2.63% 6	2.19% 5	16.67% 38	228	8.58
Reference Materials	2.63% 6	4.82% 11	7.02% 16	5.26% 12	5.26% 12	14.47% 33	14.04% 32	12.72% 29	7.02% 16	6.58% 15	5.26% 12	3.07% 7	1.32% 3	2.63% 6	7.89% 18	228	8.00
Downloadable eBooks/Magazines & eAudiobooks	7.89% 18	4.39% 10	5.70% 13	7.02% 16	6.58% 15	7.89% 18	14.91% 34	10.96% 25	7.89% 18	5.70% 13	3.51% 8	3.95% 9	2.19% 5	1.75% 4	9.65% 22	228	8.34
Newspapers and Magazines	1.76% 4	1.32% 3	2.20% 5	3.96% 9	7.05% 16	4.41% 10	8.81% 20	13.22% 30	15.86% 36	14.98% 34	7.93% 18	5.29% 12	2.20% 5	1.76% 4	9.25% 21	227	6.71
DVDs	2.20% 5	6.61% 15	8.81% 20	8.37% 19	10.57% 24	10.57% 24	6.17% 14	8.37% 19	13.22% 30	10.13% 23	4.41% 10	4.41% 10	0.88% 2	1.32% 3	3.96% 9	227	8.20
Audiobooks (CD & Playaway)	5.26% 12	4.39% 10	2.19% 5	6.58% 15	7.46% 17	4.82% 11	4.82% 11	9.65% 22	9.21% 21	16.23% 37	11.84% 27	5.70% 13	3.07% 7	0.00% 0	8.77% 20	228	7.24
Local History Collection	1.32% 3	1.75% 4	2.63% 6	0.88% 2	5.26% 12	4.39% 10	3.95% 9	3.95% 9	7.89% 18	8.77% 20	25.00% 57	14.91% 34	9.21% 21	1.32% 3	8.77% 20	228	5.37
Large Print Collection	0.44% 1	0.44% 1	0.00% 0	0.00% 0	0.00% 0	1.32% 3	1.32% 3	2.19% 5	2.19% 5	2.19% 5	3.95% 9	24.12% 55	19.30% 44	20.61% 47	21.93% 50	228	2.83
Music	0.88% 2	1.32% 3	0.88% 2	2.19% 5	3.07% 7	5.26% 12	5.26% 12	3.95% 9	7.02% 16	6.58% 15	7.02% 16	9.65% 22	25.44% 58	10.53% 24	10.96% 25	228	4.55
eLibrary Services (streaming video, research databases, online learning, etc.)	3.51% 8	5.70% 13	5.26% 12	4.82% 11	7.46% 17	5.26% 12	7.02% 16	7.02% 16	2.63% 6	5.70% 13	4.82% 11	4.82% 11	5.70% 13	22.37% 51	7.89% 18	228	6.28

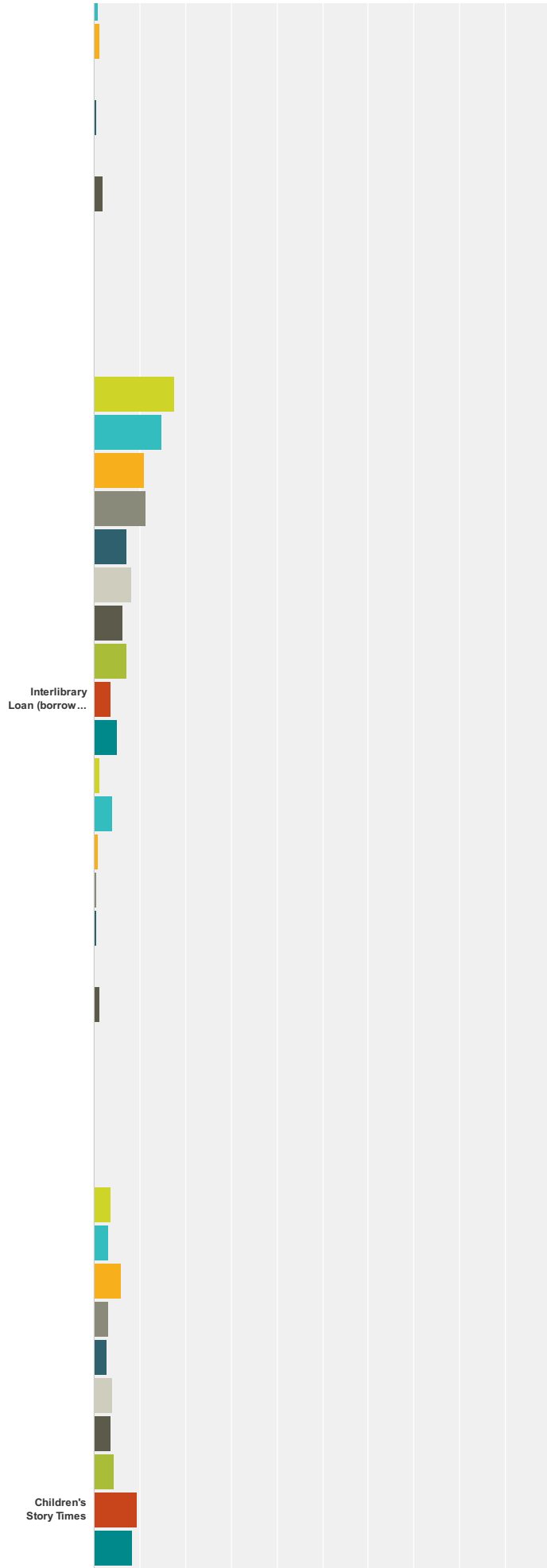
Q7 Please rank, in order of importance to you (where 1 is the most important), the following library services:

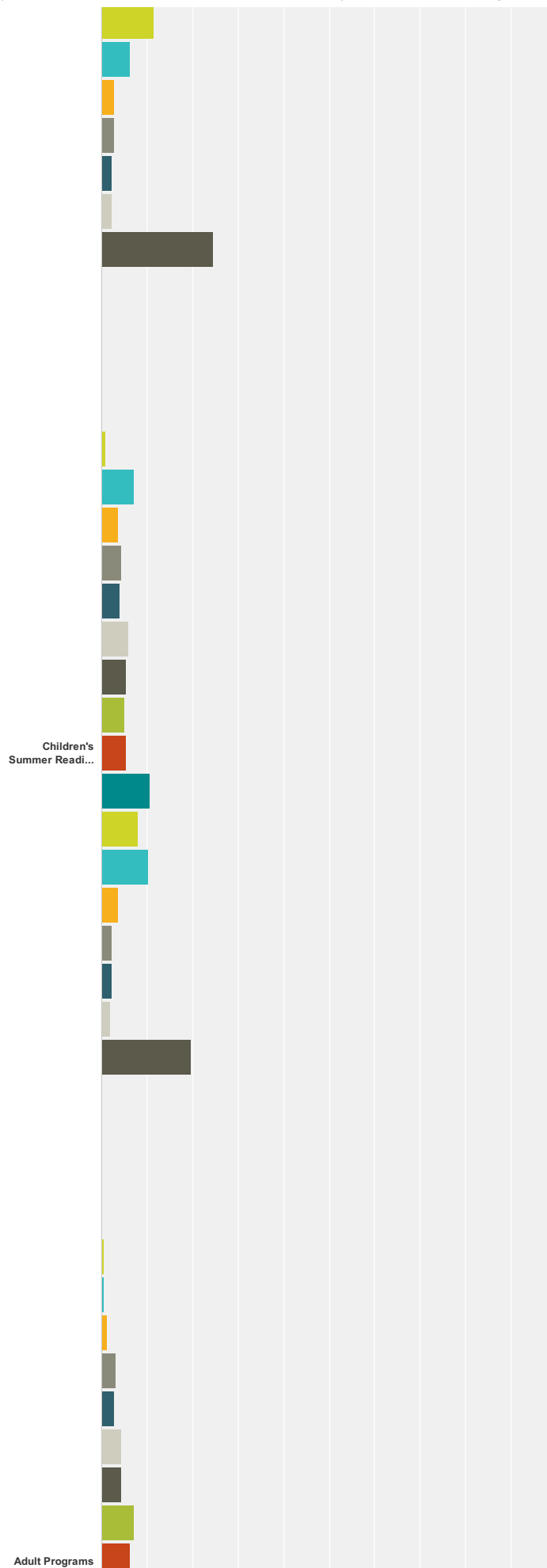
Answered: 225 Skipped: 51

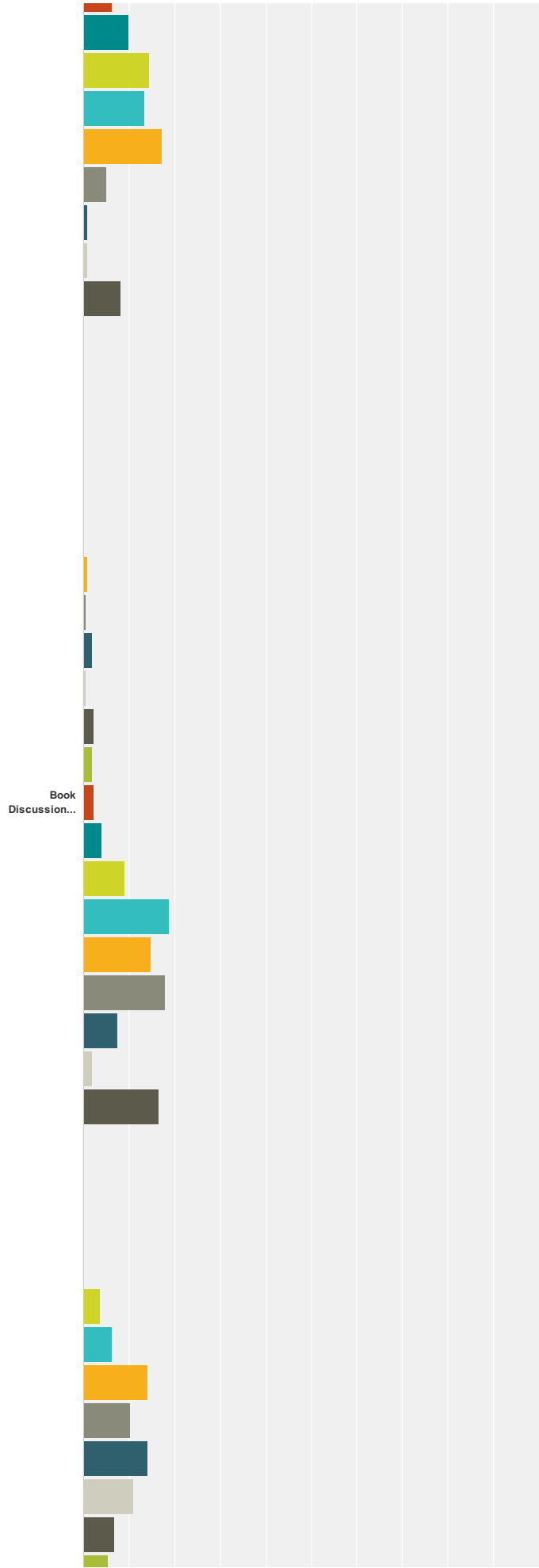


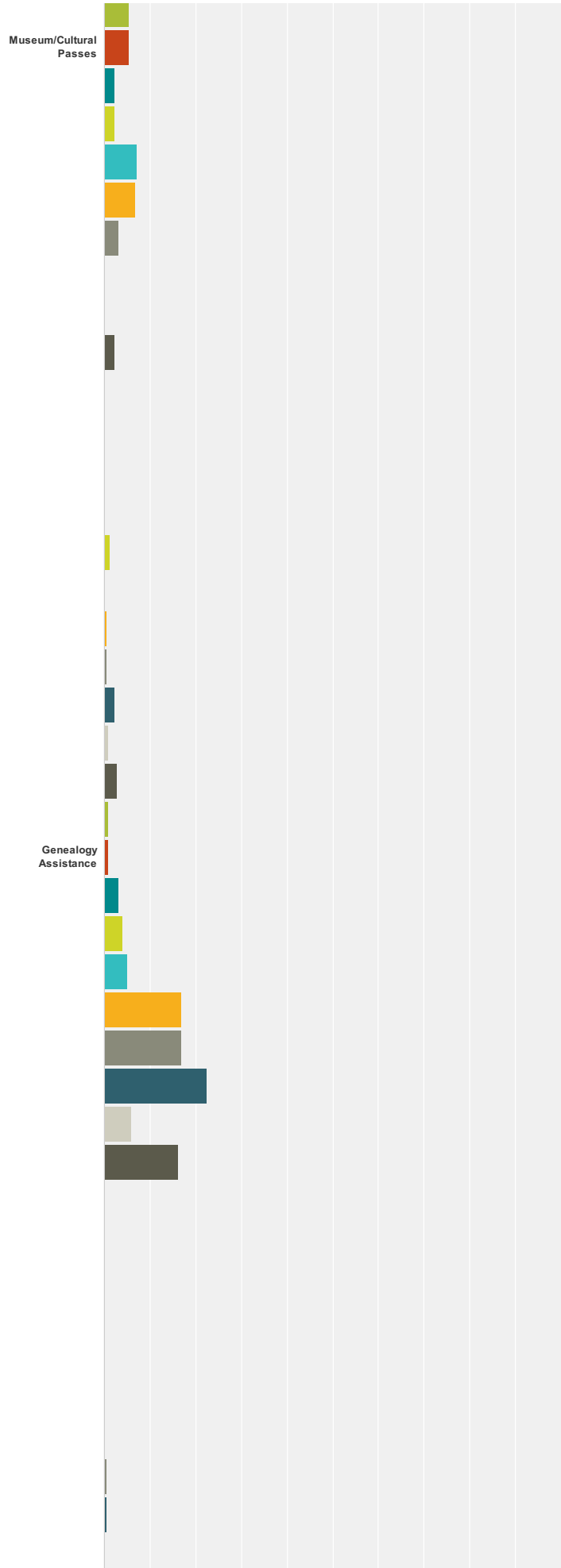


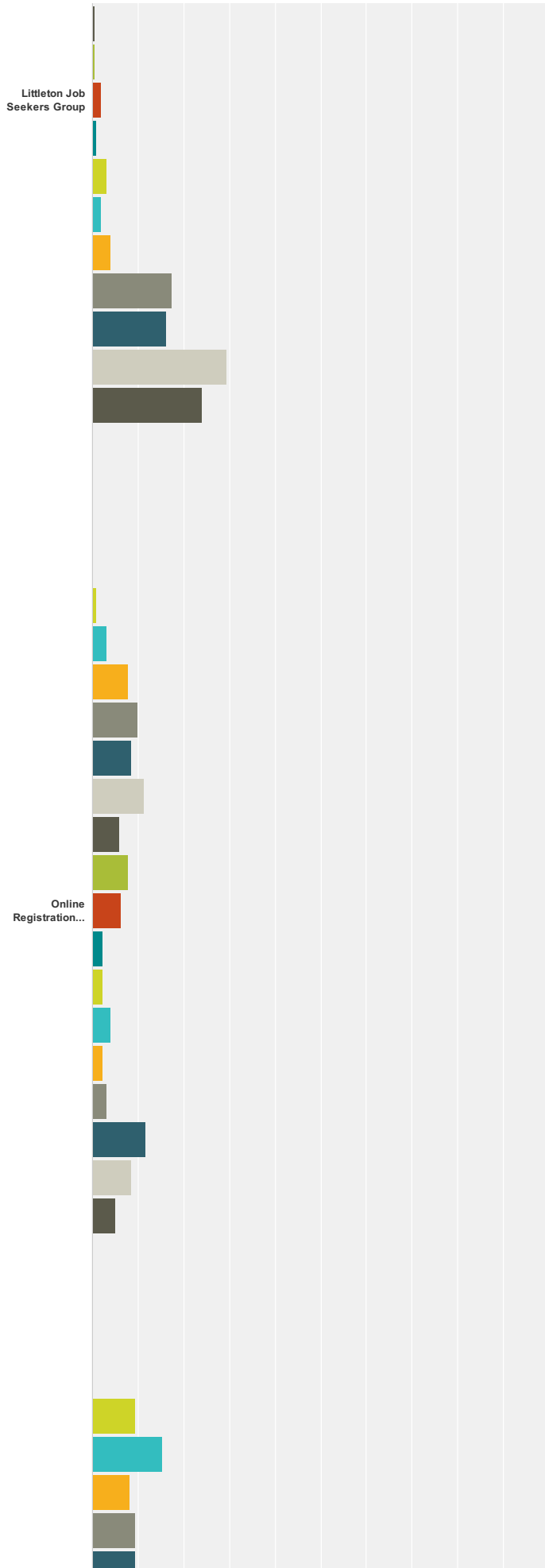


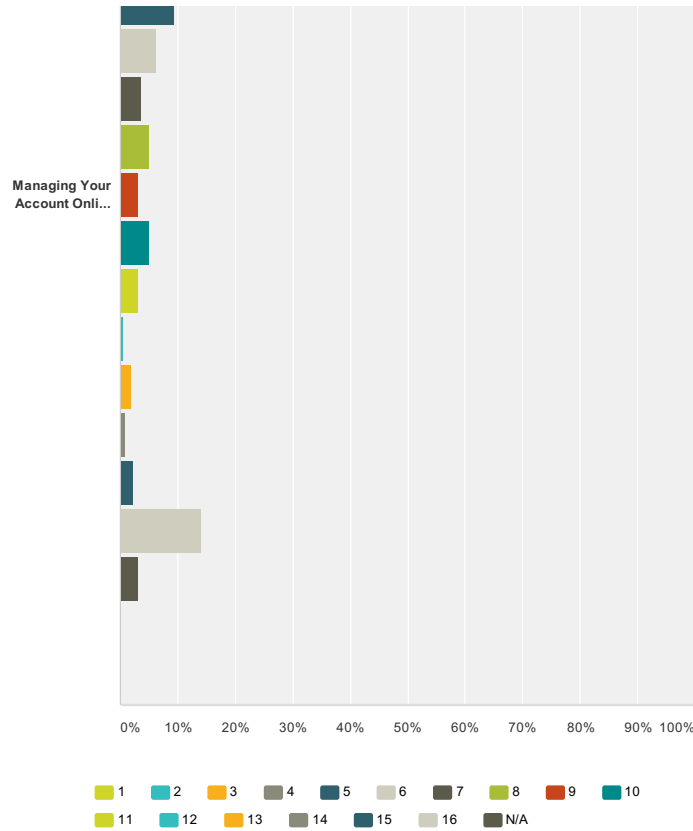












	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	N/A	Total	A	F
Assistance from Librarians	27.80% 62	12.56% 28	13.90% 31	9.42% 21	7.17% 16	6.28% 14	8.07% 18	5.83% 13	3.59% 8	0.90% 2	0.90% 2	0.00% 0	0.45% 1	0.45% 1	0.45% 1	0.45% 1	1.79% 4	223		
Access to Computers and Internet	2.24% 5	5.38% 12	6.28% 14	5.38% 12	5.38% 12	8.07% 18	8.07% 18	8.52% 19	12.11% 27	8.07% 18	5.38% 12	4.04% 9	4.04% 9	2.69% 6	3.14% 7	3.14% 7	8.07% 18	223		
WiFi Access	4.02% 9	4.46% 10	4.02% 9	6.70% 15	7.14% 16	7.14% 16	8.93% 20	9.38% 21	14.73% 33	10.27% 23	7.14% 16	3.13% 7	1.79% 4	2.23% 5	1.34% 3	0.45% 1	7.14% 16	224		
eLibrary Services (eBooks, research databases, online learning, etc.)	7.14% 16	6.25% 14	4.46% 10	8.48% 19	10.27% 23	8.04% 18	8.04% 18	8.93% 20	6.70% 15	10.27% 23	8.48% 19	3.57% 8	1.34% 3	0.89% 2	0.89% 2	0.00% 0	6.25% 14	224		
Library Website	7.14% 16	5.36% 12	10.27% 23	5.80% 13	8.48% 19	11.16% 25	14.29% 32	10.27% 23	7.59% 17	6.70% 15	5.80% 13	2.68% 6	0.89% 2	0.89% 2	0.00% 0	0.00% 0	2.68% 6	224		
Hours of Operation	13.90% 31	15.70% 35	8.52% 19	10.76% 24	7.62% 17	5.83% 13	8.52% 19	8.97% 20	5.38% 12	5.83% 13	4.48% 10	0.90% 2	1.35% 3	0.00% 0	0.45% 1	0.00% 0	1.79% 4	223		
Interlibrary Loan (borrowing materials from other libraries)	17.49% 39	14.80% 33	10.76% 24	11.21% 25	7.17% 16	8.07% 18	6.28% 14	7.17% 16	3.59% 8	4.93% 11	1.35% 3	4.04% 9	0.90% 2	0.45% 1	0.45% 1	0.00% 0	1.35% 3	223		
Children's Story Times	3.56% 8	3.11% 7	5.78% 13	3.11% 7	2.67% 6	4.00% 9	3.56% 8	4.44% 10	9.33% 21	8.44% 19	11.56% 26	6.22% 14	2.67% 6	2.67% 6	2.22% 5	2.22% 5	24.44% 55	225		
Children's Summer Reading Program	0.89% 2	7.14% 16	3.57% 8	4.46% 10	4.02% 9	5.80% 13	5.36% 12	4.91% 11	5.36% 12	10.71% 24	8.04% 18	10.27% 23	3.57% 8	2.23% 5	2.23% 5	1.79% 4	19.64% 44	224		
Adult Programs	0.45% 1	0.45% 1	1.35% 3	3.14% 7	2.69% 6	4.48% 10	4.48% 10	7.17% 16	6.28% 14	9.87% 22	14.35% 32	13.45% 30	17.04% 38	4.93% 11	0.90% 2	0.90% 2	8.07% 18	223		
Book Discussion Groups	0.00% 0	0.00% 0	0.89% 2	0.45% 1	1.79% 4	0.45% 1	2.23% 5	1.79% 4	2.23% 5	4.02% 9	8.93% 20	18.75% 42	14.73% 33	17.86% 40	7.59% 17	1.79% 4	16.52% 37	224		
Museum/Cultural Passes	3.59% 8	6.28% 14	13.90% 31	10.31% 23	13.90% 31	10.76% 24	6.73% 15	5.38% 12	5.38% 12	2.24% 5	2.24% 5	7.17% 16	6.73% 15	3.14% 7	0.00% 0	0.00% 0	2.24% 5	223		
Genealogy Assistance	1.34% 3	0.00% 0	0.45% 1	0.45% 1	2.23% 5	0.89% 2	2.68% 6	0.89% 2	0.89% 2	3.13% 7	4.02% 9	4.91% 11	16.96% 38	16.96% 38	22.32% 50	5.80% 13	16.07% 36	224		
Littleton Job Seekers Group	0.00% 0	0.00% 0	0.00% 0	0.44% 1	0.44% 1	0.00% 0	0.44% 1	0.44% 1	1.78% 4	0.89% 2	3.11% 7	1.78% 4	4.00% 9	17.33% 39	16.00% 36	29.33% 66	24.00% 54	225		
Online Registration for Programs & Museum/Cultural Passes	0.90% 2	3.14% 7	7.62% 17	9.87% 22	8.52% 19	11.21% 25	5.83% 13	7.62% 17	6.28% 14	2.24% 5	2.24% 5	4.04% 9	2.24% 5	3.14% 7	11.66% 26	8.52% 19	4.93% 11	223		

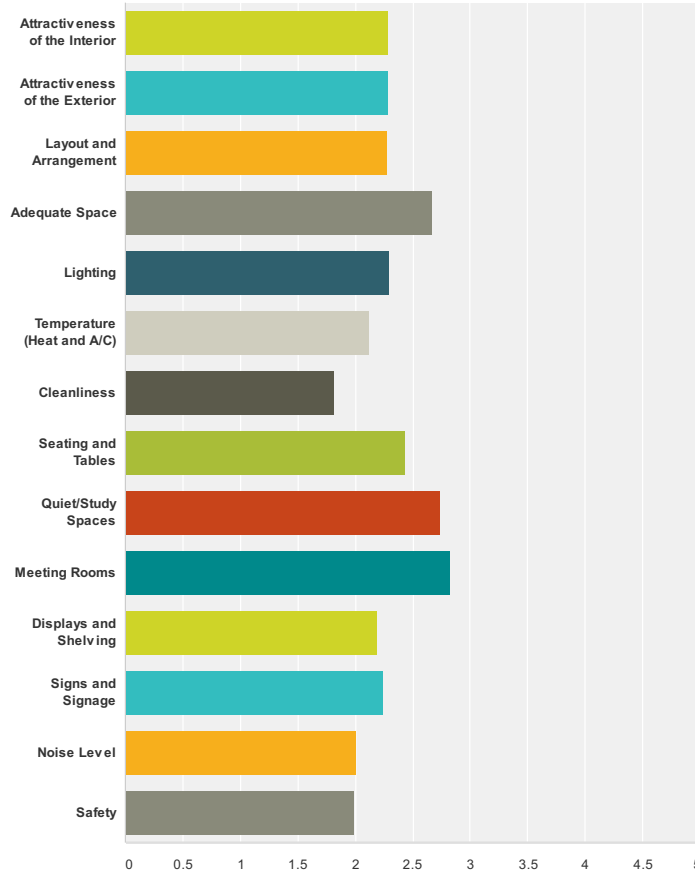
Community Survey

Thank you for helping us plan for the future!

Managing Your Account Online (renew, reserve, reading history, etc.)	9.42% 21	15.25% 34	8.07% 18	9.42% 21	9.42% 21	6.28% 14	3.59% 8	4.93% 11	3.14% 7	4.93% 11	3.14% 7	0.45% 1	1.79% 4	0.90% 2	2.24% 5	13.90% 31	3.14% 7	223
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Q8 How would you rate the library facilities?

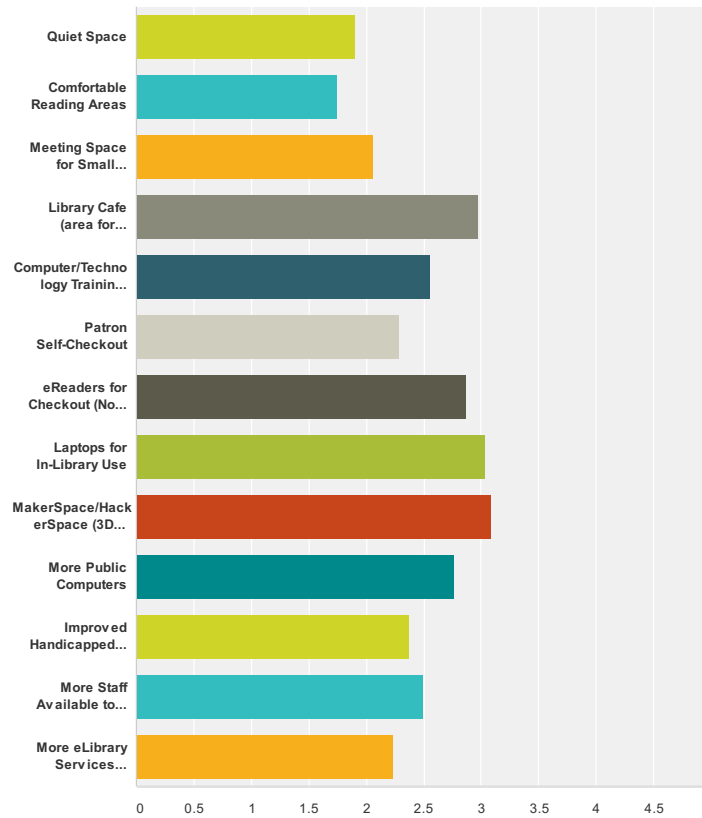
Answered: 220 Skipped: 56



	Excellent	Good	Fair	Poor	Don't Know	Total	Average Rating
Attractiveness of the Interior	15.00% 33	49.09% 108	29.09% 64	5.45% 12	1.36% 3	220	2.29
Attractiveness of the Exterior	14.09% 31	52.27% 115	25.45% 56	6.82% 15	1.36% 3	220	2.29
Layout and Arrangement	12.79% 28	54.79% 120	26.03% 57	4.57% 10	1.83% 4	219	2.28
Adequate Space	10.55% 23	32.57% 71	38.99% 85	15.60% 34	2.29% 5	218	2.67
Lighting	10.50% 23	57.08% 125	26.94% 59	3.20% 7	2.28% 5	219	2.30
Temperature (Heat and A/C)	17.81% 39	63.47% 139	11.42% 25	3.65% 8	3.65% 8	219	2.12
Cleanliness	32.42% 71	57.08% 125	8.68% 19	0.00% 0	1.83% 4	219	1.82
Seating and Tables	10.55% 23	52.75% 115	26.15% 57	4.13% 9	6.42% 14	218	2.43
Quiet/Study Spaces	12.79% 28	42.47% 93	22.37% 49	3.20% 7	19.18% 42	219	2.74
Meeting Rooms	16.13% 35	38.25% 83	17.97% 39	1.84% 4	25.81% 56	217	2.83
Displays and Shelving	14.35% 31	57.87% 125	23.61% 51	2.31% 5	1.85% 4	216	2.19
Signs and Signage	13.95% 30	59.53% 128	19.53% 42	2.79% 6	4.19% 9	215	2.24
Noise Level	22.02% 48	61.93% 135	12.39% 27	0.92% 2	2.75% 6	218	2.00
Safety	33.18% 72	52.53% 114	5.53% 12	0.00% 0	8.76% 19	217	1.99

Q9 How would you rate the importance of the following:

Answered: 220 Skipped: 56



	Extremely Important	Important	Somewhat Important	Not Important	Total	Average Rating
Quiet Space	29.09% 64	54.09% 119	14.55% 32	2.27% 5	220	1.90
Comfortable Reading Areas	45.00% 99	38.18% 84	15.00% 33	1.82% 4	220	1.74
Meeting Space for Small Groups	29.49% 64	41.47% 90	22.58% 49	6.45% 14	217	2.06
Library Cafe (area for beverages & snacks)	6.45% 14	21.20% 46	41.47% 90	30.88% 67	217	2.97
Computer/Technology Training Lab	12.92% 27	35.41% 74	34.45% 72	17.22% 36	209	2.56
Patron Self-Checkout	27.65% 60	32.26% 70	23.50% 51	16.59% 36	217	2.29
eReaders for Checkout (Nook, Kindle)	6.57% 14	26.76% 57	39.91% 85	26.76% 57	213	2.87
Laptops for In-Library Use	5.61% 12	17.76% 38	43.46% 93	33.18% 71	214	3.04
MakerSpace/HackerSpace (3D Printing, etc.)	5.34% 11	19.42% 40	35.92% 74	39.32% 81	206	3.09
More Public Computers	7.58% 16	30.33% 64	39.81% 84	22.27% 47	211	2.77
Improved Handicapped Access	17.22% 36	40.19% 84	30.62% 64	11.96% 25	209	2.37
More Staff Available to Assist Patrons	13.33% 28	36.67% 77	36.67% 77	13.33% 28	210	2.50
More eLibrary Services (eBooks, streaming video, music, etc.)	24.64% 52	37.44% 79	27.96% 59	9.95% 21	211	2.23

#	Other (please specify)	Date
1	eBooks specifically, I don't use the video or music	2/28/2014 11:27 AM
2	Needs more Christian book collection	2/27/2014 6:22 PM
3	Less noise in the library is important	2/25/2014 9:51 AM
4	the chairs are painful, by the magazines, as are the couches! ouch!	2/24/2014 8:58 PM
5	much better space for larger workshops and lectures with state of the art technology for movies, presentations, interactive white boards. Oh and natural light. open the shades!	2/24/2014 8:10 PM
6	Better/more hours	2/24/2014 3:18 PM
7	children's library is fantastic	2/21/2014 2:51 PM

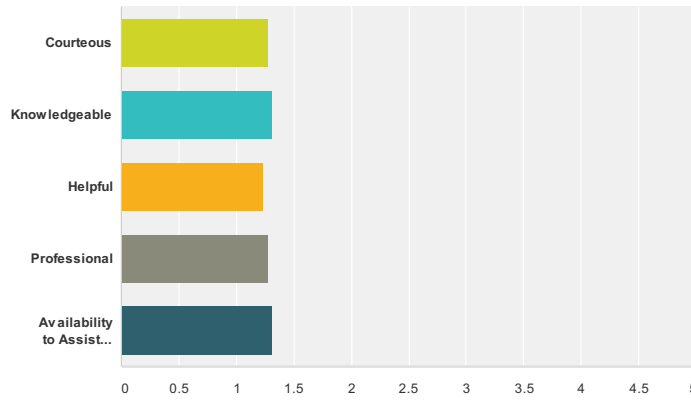
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8	More weekend activities for families (story time)	2/14/2014 6:25 PM
9	more hours for working parents and active kids (more after-hours/weekend time)	2/14/2014 11:46 AM
10	More "Manga" books please	2/13/2014 12:41 PM
11	I hate the online catalog. It doesn't work for my card.	2/5/2014 11:57 AM
12	more seating throughout the book stacks-in children's room too	1/30/2014 7:51 PM
13	Separate children's room area (such as there is now) where kids can be themselves - that is to say, not super quiet.	1/29/2014 9:11 AM
14	More toddler programs	1/28/2014 8:43 PM
15	hours	1/28/2014 7:31 PM

Q10 How would you rate the library staff?

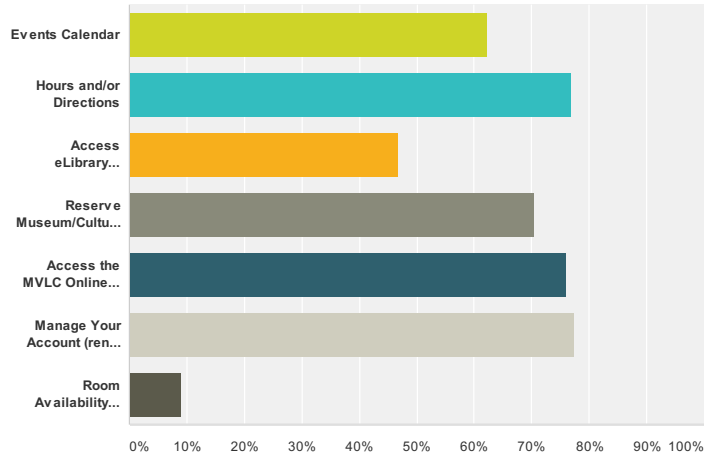
Answered: 220 Skipped: 56



	Excellent	Good	Fair	Poor	Don't Know	Total	Average Rating
Courteous	77.27% 170	20.91% 46	0.00% 0	0.91% 2	0.91% 2	220	1.27
Knowledgeable	77.17% 169	19.18% 42	0.91% 2	0.00% 0	2.74% 6	219	1.32
Helpful	80.91% 178	16.82% 37	1.36% 3	0.00% 0	0.91% 2	220	1.23
Professional	77.73% 171	19.55% 43	1.36% 3	0.45% 1	0.91% 2	220	1.27
Availability to Assist Patrons	74.09% 163	22.73% 50	1.82% 4	0.00% 0	1.36% 3	220	1.32

Q11 What features of the library website do you use? (check all that apply)

Answered: 212 Skipped: 64

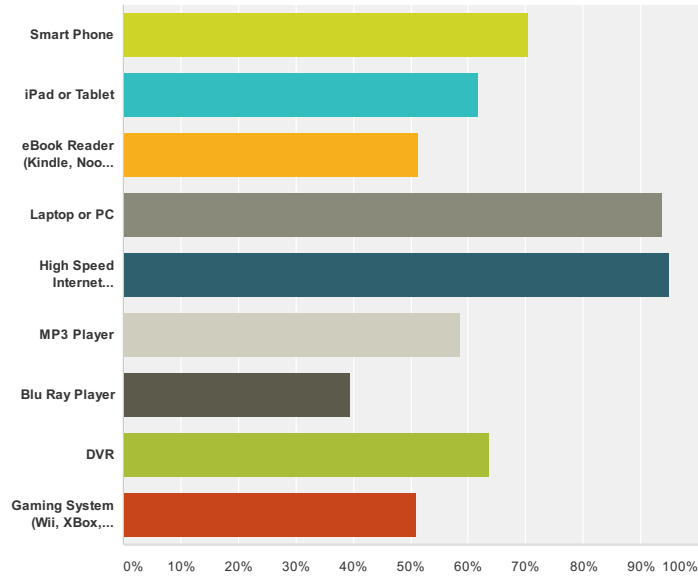


Answer Choices	Responses
Events Calendar	62.26% 132
Hours and/or Directions	76.89% 163
Access eLibrary services (download eBooks, music, magazines, streaming video, learn a language, etc.)	46.70% 99
Reserve Museum/Cultural Passes	70.28% 149
Access the MVLC Online Catalog	75.94% 161
Manage Your Account (renew items, place holds)	77.36% 164
Room Availability/Reservations	8.96% 19
Total Respondents: 212	

#	Other (please specify)	Date
1	I didn't know you could reserve room space.	2/24/2014 8:12 PM
2	None, I like to be here in person.	2/18/2014 1:19 PM
3	I walk into the library	2/3/2014 1:08 PM
4	My password keeps changing or not working	2/2/2014 9:48 AM
5	Summer Reading Program	1/29/2014 4:22 PM

Q12 Do you own or have access to the following: (check all that apply)

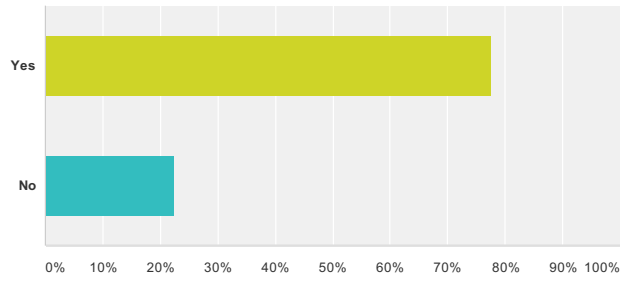
Answered: 220 Skipped: 56



Answer Choices	Responses	
Smart Phone	70.45%	155
iPad or Tablet	61.82%	136
eBook Reader (Kindle, Nook, etc.)	51.36%	113
Laptop or PC	93.64%	206
High Speed Internet Connection	95.00%	209
MP3 Player	58.64%	129
Blu Ray Player	39.55%	87
DVR	63.64%	140
Gaming System (Wii, Xbox, PlayStation)	50.91%	112
Total Respondents: 220		

Q13 If you own a smart phone or tablet, would you be interested in a Reuben Hoar Library app?

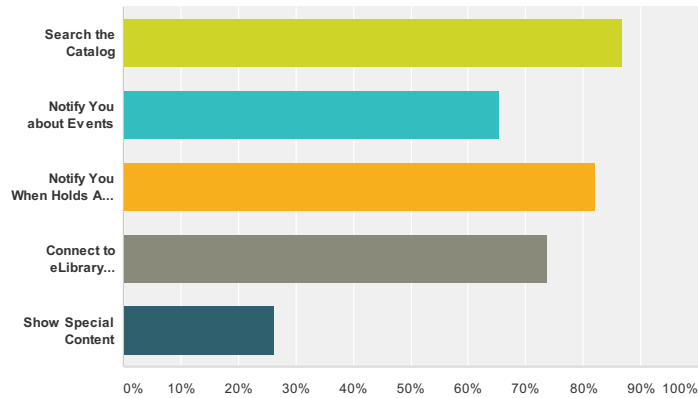
Answered: 184 Skipped: 92



Answer Choices	Responses	
Yes	77.72%	143
No	22.28%	41
Total		184

Q14 If yes, what would you want that app to do? (check all that apply)

Answered: 144 Skipped: 132

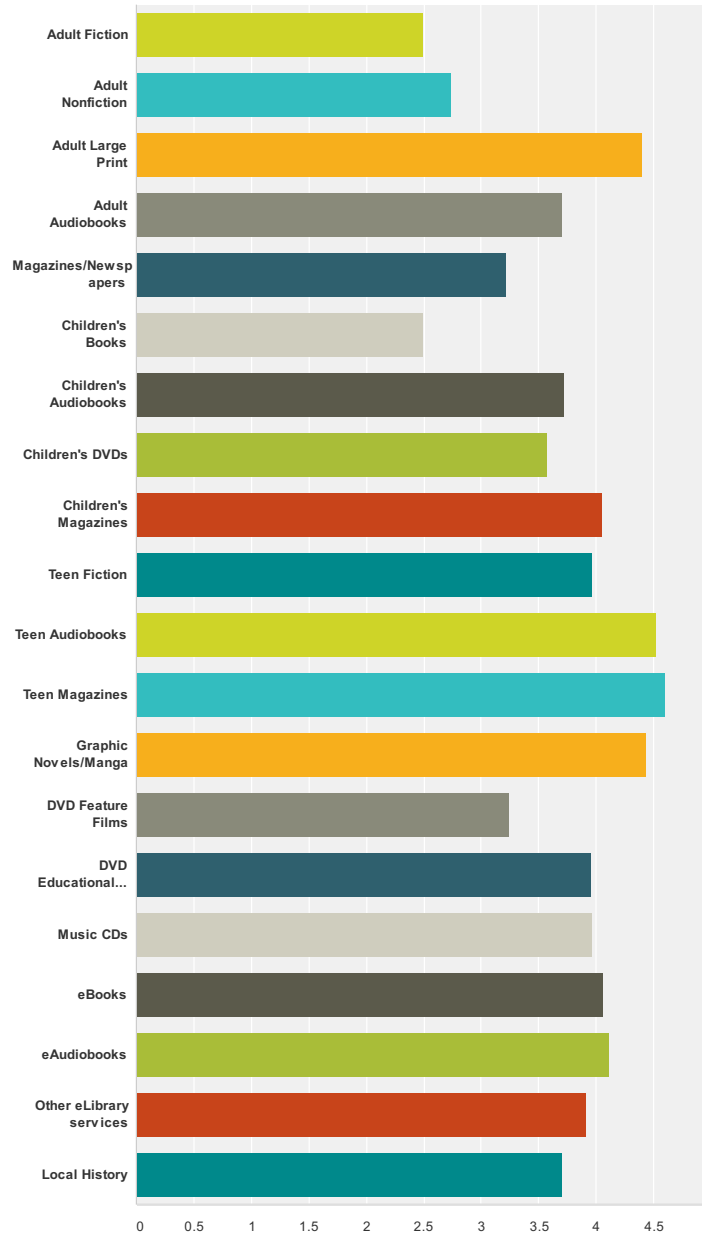


Answer Choices	Responses
Search the Catalog	86.81% 125
Notify You about Events	65.28% 94
Notify You When Holds Are Available	81.94% 118
Connect to eLibrary Services	73.61% 106
Show Special Content	26.39% 38
Total Respondents: 144	

#	Other (please specify)	Date
1	library hours - since each day is different I can never remember the hours	2/28/2014 11:29 AM
2	All website functionality, including ordering books and managing account	2/24/2014 3:02 PM
3	Put a hold on a book	2/24/2014 2:31 PM
4	remind me of books due	2/21/2014 2:52 PM
5	Checkout books -- Scan a daily QR code, then checkout the books.	2/14/2014 12:30 PM
6	Streamline eBook selection and checkout	2/14/2014 12:05 PM
7	reading recommendations from librarians and patrons	2/14/2014 11:47 AM
8	manage account	2/14/2014 11:26 AM
9	Not just reuben hoar library, but the memimak valley library group.	2/13/2014 12:45 PM
10	Allow you to reserve and renew.	2/10/2014 11:56 AM
11	Ease the use of electronic media.	2/3/2014 10:47 AM
12	renew books, show hours	1/29/2014 4:54 PM
13	alert me of due dates, allow me to reserve books/place holds	1/29/2014 4:22 PM
14	Reserve museum passes	1/29/2014 9:12 AM
15	Reserve museum passes	1/29/2014 7:25 AM
16	I'd rather have a mobile-friendly version of the website!	1/28/2014 6:39 PM

Q15 How would you rate the library's collections:

Answered: 203 Skipped: 73



	Excellent	Good	Fair	Poor	Don't Know	Total	Average Rating
Adult Fiction	15.58% 31	55.78% 111	10.05% 20	0.50% 1	18.09% 36	199	2.50
Adult Nonfiction	9.09% 18	52.02% 103	16.16% 32	2.02% 4	20.71% 41	198	2.73
Adult Large Print	1.52% 3	12.63% 25	7.58% 15	0.00% 0	78.28% 155	198	4.41
Adult Audiobooks	2.00% 4	27.50% 55	17.00% 34	4.00% 8	49.50% 99	200	3.71
Magazines/Newspapers	10.71% 21	41.84% 82	4.08% 8	1.02% 2	42.35% 83	196	3.22
Children's Books	31.82% 63	38.89% 77	3.03% 6	0.51% 1	25.76% 51	198	2.49
Children's Audiobooks	7.54% 15	23.62% 47	11.56% 23	2.51% 5	54.77% 109	199	3.73
Children's DVDs	10.20% 20	22.45% 44	15.82% 31	3.06% 6	48.47% 95	196	3.57
Children's Magazines	4.06% 8	21.32% 42	7.11% 14	1.02% 2	66.50% 131	197	4.05
Teen Fiction	6.57% 13	20.71% 41	7.07% 14	0.00% 0	65.66% 130	198	3.97

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Teen Audiobooks	3.06% 6	8.67% 17	4.08% 8	2.04% 4	82.14% 161	196	4.52
Teen Magazines	0.51% 1	8.63% 17	4.57% 9	2.54% 5	83.76% 165	197	4.60
Graphic Novels/Manga	1.52% 3	12.12% 24	6.06% 12	1.52% 3	78.79% 156	198	4.44
DVD Feature Films	5.56% 11	31.82% 63	26.26% 52	4.55% 9	31.82% 63	198	3.25
DVD Educational Films	2.51% 5	19.60% 39	15.58% 31	4.02% 8	58.29% 116	199	3.96
Music CDs	2.01% 4	15.58% 31	20.10% 40	7.54% 15	54.77% 109	199	3.97
eBooks	0.51% 1	18.27% 36	15.23% 30	7.11% 14	58.88% 116	197	4.06
eAudiobooks	0.52% 1	19.07% 37	11.86% 23	6.19% 12	62.37% 121	194	4.11
Other eLibrary services	3.09% 6	26.80% 52	7.22% 14	2.06% 4	60.82% 118	194	3.91
Local History	7.77% 15	29.02% 56	5.18% 10	0.52% 1	57.51% 111	193	3.71

Q16 What area of the library's collections is most important to you? Be as specific as you want. (fiction genre, non-fiction subject area, material type)

Answered: 148 Skipped: 128

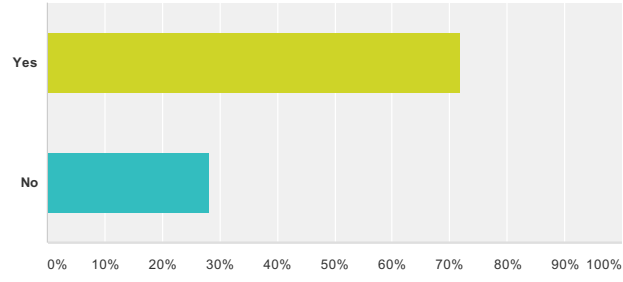
#	Responses	Date
1	audio books, fiction, new fiction, biography based fiction	3/13/2014 2:09 PM
2	eBooks for Kindle, especially new releases and fiction. Children's books.	2/28/2014 11:31 AM
3	Audoobooks	2/27/2014 11:01 PM
4	science fiction, mystery	2/27/2014 10:27 PM
5	Christian fiction and non-fiction	2/27/2014 6:24 PM
6	new fiction, mysteries, science	2/25/2014 4:52 PM
7	non-fiction history - books & audiobooks	2/25/2014 9:00 AM
8	Children's books	2/24/2014 10:19 PM
9	hot titles, new books, biography. new titles that may not top the charts but are good. social science.	2/24/2014 9:03 PM
10	Non-fiction	2/24/2014 8:44 PM
11	Female authors mystery/thriller/ suspense Crafting in textiles	2/24/2014 8:29 PM
12	Reference materials for my business, hobbies, and other interests. Books I'd like to peruse but not have to buy!	2/24/2014 8:13 PM
13	Classic literature on AudioBook	2/24/2014 6:07 PM
14	Fiction	2/24/2014 5:34 PM
15	Fiction	2/24/2014 3:20 PM
16	Fiction, non fiction, childrens	2/24/2014 3:04 PM
17	knitting/sewing pattern books	2/24/2014 2:34 PM
18	I like to use the Children's section with my daughter	2/24/2014 2:34 PM
19	New adult fiction	2/22/2014 2:49 PM
20	Children and teen fiction/non-fiction, adult fiction and non-fiction, specifically current books on nutrition/health/cookbooks	2/22/2014 2:35 PM
21	Children's and young adult books. I love the new books for kids, and the play area/coloring available. I love the themes throughout the year and the dogs who the children can read too.	2/21/2014 2:55 PM
22	Non-fiction and reference materials	2/20/2014 12:01 PM
23	fiction and reference material	2/20/2014 9:25 AM
24	fiction other than mystery and romance	2/19/2014 12:05 PM
25	Fiction, Non-Fiction, Magazines	2/18/2014 1:20 PM
26	United States History	2/18/2014 9:39 AM
27	fiction and nonfiction	2/17/2014 9:42 PM
28	teen fiction, especially sci-fi and fantasy	2/15/2014 5:16 PM
29	Nonfiction	2/15/2014 12:04 PM
30	teen/young adult, realistic fiction	2/15/2014 10:59 AM
31	childrens books	2/15/2014 10:47 AM
32	Would like to see more home decorating books. Our collection is old.	2/15/2014 7:58 AM
33	Ebooks, fiction	2/14/2014 6:03 PM
34	Fiction	2/14/2014 4:58 PM
35	childrens	2/14/2014 4:38 PM
36	Non-Fiction	2/14/2014 3:25 PM
37	Classics, new fiction, historical novels	2/14/2014 3:22 PM
38	adult fiction and childrens collection	2/14/2014 12:45 PM
39	Right now, young adult/teen fiction as my teen is a voracious reader and would break my budget in a heartbeat if I had to buy books for her.	2/14/2014 12:38 PM
40	Childrens and eBooks/eAudiobooks	2/14/2014 12:31 PM
41	New fiction books being available.	2/14/2014 12:26 PM
42	No one in particular. I use eBooks the most but at any time I might need reference content, a book for a trip, a movie for visiting kids or something else.	2/14/2014 12:07 PM
43	Children's	2/14/2014 11:58 AM
44	Music	2/14/2014 11:49 AM
45	Fiction	2/14/2014 11:49 AM
46	children's DVDs and audio books	2/14/2014 11:46 AM
47	fiction, new titles, and ebooks	2/14/2014 11:27 AM
48	adult non-fiction for me children/teen books for my children (ages 6-13)	2/14/2014 11:06 AM
49	In Print: historical fiction, mystery, history; in multi-media, the DVD collection	2/14/2014 11:02 AM
50	Kids books. Fiction. Gardening books. Cookbooks	2/14/2014 9:17 AM
51	audiobooks & ebooks	2/14/2014 8:37 AM
52	I love fiction and manga the most. I would love more books from Mark Crilley. He is a manga artist	2/13/2014 12:48 PM
53	Children's and YA collections	2/13/2014 10:49 AM
54	fiction	2/13/2014 7:51 AM
55	Science fiction	2/12/2014 11:58 AM

56	adult audiobooks, fiction or nonfiction	2/11/2014 11:48 PM
57	children's books & videos	2/11/2014 5:13 PM
58	Fiction genre (sci-fi, fantasy & romance) and children's (esp. boy's pre & early readers such as Ricky Ricatta and his Giant Robot)	2/11/2014 10:50 AM
59	Mystery Artists Movies Passes to museums	2/10/2014 6:53 PM
60	Fiction, non-fiction, self help, middle school chapter books for boys, (age 8-13), gardening, cooking, biographies, mystery, romance, history	2/10/2014 12:00 PM
61	mysteries	2/10/2014 10:32 AM
62	Audio-books Magazines Reference	2/10/2014 8:33 AM
63	mysteries / thriller novels, sometimes historical fiction.	2/7/2014 3:39 PM
64	historical fiction & cookbooks	2/6/2014 11:53 AM
65	Non fiction	2/6/2014 8:43 AM
66	Teen fiction (keep in mind I am a teen)	2/5/2014 12:07 PM
67	adult fiction, adult non-fiction	2/5/2014 8:47 AM
68	fiction	2/4/2014 11:52 AM
69	Adult fiction	2/4/2014 10:07 AM
70	Fiction!	2/4/2014 8:39 AM
71	Romance Mystery	2/3/2014 1:10 PM
72	adult fiction	2/3/2014 9:00 AM
73	fiction, childrens services	2/2/2014 9:57 AM
74	fiction and nonfiction books, bigger selection of audiobooks	2/2/2014 9:51 AM
75	general fiction	2/2/2014 9:39 AM
76	historical room/reference	2/1/2014 11:31 PM
77	Adult fiction, eAudiobooks, DVD feature films	1/31/2014 6:22 PM
78	inter-library books	1/31/2014 4:53 PM
79	adult fiction	1/31/2014 2:17 PM
80	I would like more knitting books, and a subscription to Interweave Knits magazine.	1/31/2014 11:12 AM
81	inter-library loan	1/31/2014 8:54 AM
82	children's books and magazine; the selection is lacking religious books for children - both religious holidays like Easter and Christmas, and general children's religious fictional books. I also find the new books are few and the most popular books are always checked out.	1/30/2014 7:58 PM
83	non-fiction history adventure, sea classics, war	1/30/2014 7:23 PM
84	Fiction and audio books. Children's section.	1/30/2014 7:01 PM
85	literary fiction	1/30/2014 6:51 PM
86	Fiction	1/30/2014 6:33 PM
87	non-fiction, new books	1/30/2014 4:17 PM
88	Fiction	1/30/2014 4:14 PM
89	Science fiction	1/30/2014 1:34 PM
90	Fiction, especially history both US and World.	1/30/2014 11:55 AM
91	eAudiobooks, Magazines	1/30/2014 11:21 AM
92	Anything not available at Reuben Hoar can be ordered from other libraries so the local selection is less important	1/30/2014 10:01 AM
93	Science Fiction, Fantasy, both physical and ebooks	1/30/2014 9:07 AM
94	ebooks, new release fiction	1/30/2014 7:54 AM
95	Historical fiction	1/30/2014 7:45 AM
96	Ebooks	1/30/2014 6:55 AM
97	n/a	1/30/2014 5:04 AM
98	mystery, crime fiction	1/30/2014 4:11 AM
99	Childrens	1/29/2014 9:56 PM
100	children's materials	1/29/2014 8:18 PM
101	Fiction mystery and classics	1/29/2014 8:05 PM
102	Non fiction	1/29/2014 8:03 PM
103	Fiction Crime stories	1/29/2014 7:35 PM
104	YA is very important to me, as is adult fiction. I would like to see the library expand its graphic novel suggestion.	1/29/2014 7:25 PM
105	Nonfiction adult books are most important to me because I often need them for a source for research reports and other school projects.	1/29/2014 7:00 PM
106	Fiction for adults, teens and kids	1/29/2014 6:03 PM
107	I have young children, so the children's collection is most important. I also recently have taken out some adult fiction books (I find reviews on Amazon and then check to see whether those books are available at RHL and place a hold if so). I enjoy checking out the magazine section when my kids aren't with me (rare).	1/29/2014 5:57 PM
108	adult non fiction	1/29/2014 5:21 PM
109	historical fiction	1/29/2014 5:09 PM
110	Historical fiction, children's fiction	1/29/2014 5:05 PM
111	art history and art instruction books	1/29/2014 5:03 PM
112	DVDs for Movies and TV Series and Musical Theater Soundtracks CDs & Music Scores for Musicals.	1/29/2014 5:03 PM
113	New bestseller fiction Non fiction - self help DVDs - TV Ebook - nook	1/29/2014 4:57 PM
114	Fiction - adult and YA. Children's collection.	1/29/2014 4:57 PM
115	nonfiction, history	1/29/2014 4:31 PM
116	non-fiction technology, physics, science, space non-fiction railroad, railroad history, model railroad. children's "maker" books like classic Alfred P Morgan "Boys 1st, 2nd, 3rd, 4th Book of Electricity and Electronics"	1/29/2014 4:28 PM
117	non-fiction: education, medical, parenting, psychology, nutrition, crafts ebooks: popular titles in a timely manner	1/29/2014 4:23 PM

118	biography, local history	1/29/2014 4:12 PM
119	Research & Town History	1/29/2014 4:12 PM
120	eLibrary, nonfiction adult	1/29/2014 3:23 PM
121	DVD, historical fictions, music, programs	1/29/2014 3:20 PM
122	Children/YA fiction readers - used for school	1/29/2014 12:15 PM
123	More recently the e-book availability is at the top of my list. I read more on my Kindle now, and it saves me a trip to the library (not that I mind going, but it's tough to get there with two kids).	1/29/2014 12:05 PM
124	The library DVD collection is missing some "classics", like Mel Brooks or Back to the Future. If the library is going to buy books in a series, buy the whole series. I hate finding partial ones.	1/29/2014 12:03 PM
125	Support and Research materials for school projects	1/29/2014 11:49 AM
126	Children's	1/29/2014 10:34 AM
127	Non fiction and DVDs	1/29/2014 10:17 AM
128	Adult fiction (NOT mystery, NOT science fiction), children's books	1/29/2014 9:16 AM
129	Children. I have 2 small children and many happy memories of spending hours in a library as a child. Want my own to appreciate the same	1/29/2014 7:26 AM
130	Children's collections and research collections that serve Littleton students, as I feel it is most important to provide what's needed to get the town's kids going as lifetime readers and library patrons.	1/29/2014 3:21 AM
131	e books. I find it much easier to read on my kindle app than read regular print books. but there is not much available	1/28/2014 9:02 PM
132	Genealogy	1/28/2014 8:54 PM
133	Recently, self improvement. But I usually read memoirs, travelogues, and other non-fiction.	1/28/2014 8:40 PM
134	Fiction	1/28/2014 8:36 PM
135	Local history	1/28/2014 8:23 PM
136	Fiction audiobooks	1/28/2014 8:21 PM
137	Children's books & programs	1/28/2014 8:09 PM
138	As long as I can materials from some library in the system, it's not so important what is available in the library's collection.	1/28/2014 7:44 PM
139	Craft books	1/28/2014 7:41 PM
140	Children's, up-to-date nonfiction, ebooks	1/28/2014 7:40 PM
141	childrens ,educational	1/28/2014 7:34 PM
142	kids books	1/28/2014 7:34 PM
143	Childrens literature	1/28/2014 7:32 PM
144	Children's collection, audio books both eaudio and actauly cdsnor mp3 discs.	1/28/2014 7:11 PM
145	SFF, followed by adult nonfiction.	1/28/2014 6:39 PM
146	,non-fiction-politics,history, assorted subjects.,fiction-new,assorted.	1/28/2014 6:14 PM
147	new release fiction	1/28/2014 6:13 PM
148	fiction magazines research/reference materials	1/28/2014 5:15 PM

Q17 Have you attended a library program before?

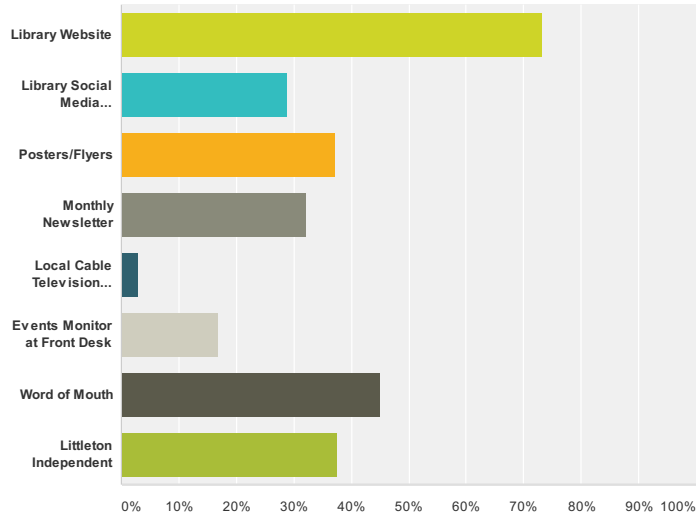
Answered: 210 Skipped: 66



Answer Choices	Responses	
Yes	71.90%	151
No	28.10%	59
Total		210

Q18 How do you learn about upcoming library events? (check all that apply)

Answered: 202 Skipped: 74

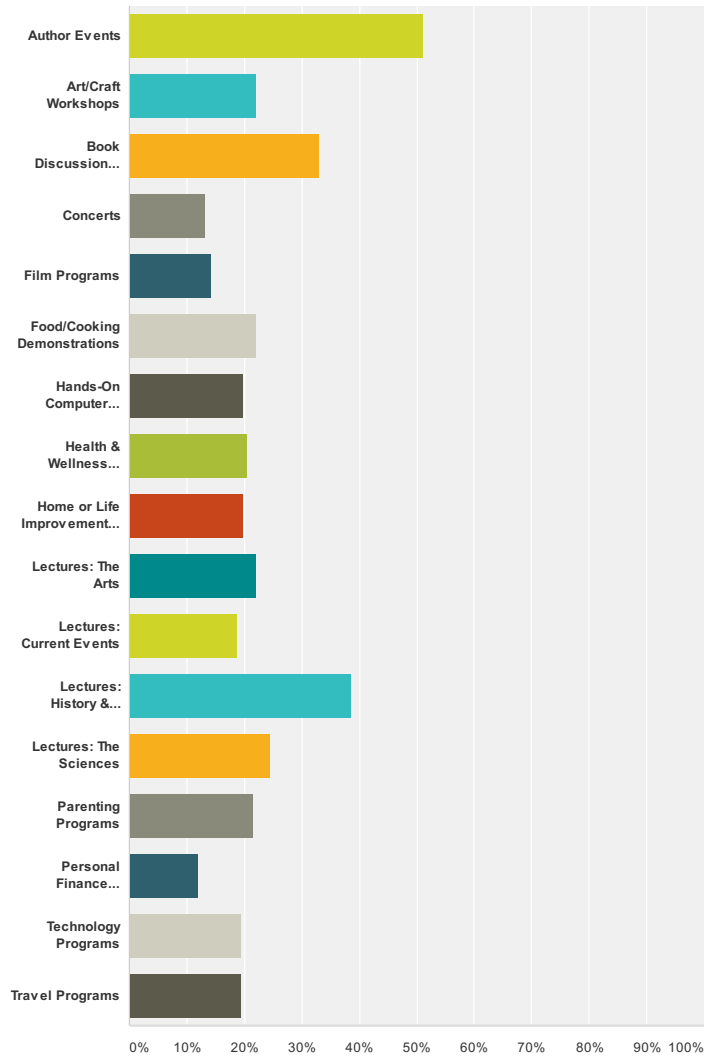


Answer Choices	Responses	
Library Website	73.27%	148
Library Social Media (Facebook, Twitter)	28.71%	58
Posters/Flyers	37.13%	75
Monthly Newsletter	32.18%	65
Local Cable Television (LCTV)	2.97%	6
Events Monitor at Front Desk	16.83%	34
Word of Mouth	45.05%	91
Littleton Independent	37.62%	76
Total Respondents: 202		

#	Other (please specify)	Date
1	email	2/25/2014 9:56 AM
2	library email	2/25/2014 9:03 AM
3	Friends newsletter	1/31/2014 4:55 PM
4	Friends of the library email	1/31/2014 8:56 AM
5	Shaker Lane email	1/30/2014 8:03 PM
6	from the librarians	1/30/2014 7:46 AM
7	From librarians.	1/29/2014 7:32 PM
8	LPA Facebook group	1/29/2014 12:07 PM
9	I really like the monthly newsletter - keeps me up-to-date and I find it entertaining as well.	1/29/2014 9:21 AM

**Q19 Which program topics are the most important for the library to offer adults?
(check up to three)**

Answered: 176 Skipped: 100



Answer Choices	Responses
Author Events	51.14% 90
Art/Craft Workshops	22.16% 39
Book Discussion Groups	32.95% 58
Concerts	13.07% 23
Film Programs	14.20% 25
Food/Cooking Demonstrations	22.16% 39
Hands-On Computer Classes	19.89% 35
Health & Wellness Programs	20.45% 36
Home or Life Improvement Programs	19.89% 35
Lectures: The Arts	22.16% 39
Lectures: Current Events	18.75% 33
Lectures: History & People	38.64% 68
Lectures: The Sciences	24.43% 43
Parenting Programs	21.59% 38
Personal Finance Programs	11.93% 21
Technology Programs	19.32% 34
Travel Programs	19.32% 34
Total Respondents: 176	

Community Survey

Thank you for helping us plan for the future!

#	Other (please specify)	Date
1	educational/cultural programs for children	2/23/2014 10:36 PM
2	I loved the baking contest! It brought a lot of people out and together midwinter	2/14/2014 3:15 PM
3	Nature programs (more mportant to me than all the rest)	2/14/2014 11:57 AM
4	Genealogy gets my first two votes	2/2/2014 9:52 AM
5	scrapbooking-programs to teach clever page layout or share tools night	1/30/2014 8:03 PM
6	adventure	1/30/2014 7:26 PM
7	Yoga/meditation	1/29/2014 7:44 PM
8	lectures - genealogy	1/29/2014 6:44 PM
9	Local history and goings-on	1/29/2014 3:25 AM
10	children's programs that fit in working parents' schedules!!	1/28/2014 7:47 PM

Q20 What kinds of programs would you like the library to offer teens?

Answered: 55 Skipped: 221

#	Responses	Date
1	Crafts, cooking learning about nature	2/27/2014 11:04 PM
2	Movies, art classes, pizza nights just to gather kids together for teen fellowship. Coffee house events.	2/27/2014 6:33 PM
3	College searches/advice, test preparation, author events, curriculum/homework support coordinated with schools	2/25/2014 4:54 PM
4	Research techniques	2/25/2014 9:03 AM
5	Don't know - don't have a teen.	2/24/2014 8:14 PM
6	Book clubs and events around books, study groups,	2/24/2014 5:34 PM
7	I recently heard parents talking about the lack of home ec type classes in school. How about teen finances, public speaking, and Manners that Won't Embarrass You at your Girlfriend's House? Also hand-on things like sewing on a button or basic cooking...call them Post-Apocalyptic Skills :-)	2/24/2014 2:43 PM
8	Programs by authors of popular teen books; Programs for healthy teen living/wellness; Book clubs for teens that are well-advertised/attended and current; Technology Programs	2/22/2014 2:36 PM
9	1. Information on local schools, training programs, etc. for LHS grads 2. financial aid sources for Littleton seniors	2/19/2014 12:10 PM
10	No comment, dont have teens anymore	2/18/2014 9:40 AM
11	Not sure - don't have any	2/16/2014 6:00 PM
12	I would like some book groups, and more fun arts classes	2/15/2014 5:17 PM
13	henna, student led discussions, research help	2/15/2014 11:00 AM
14	not sure	2/14/2014 6:27 PM
15	Babysitting course	2/14/2014 6:05 PM
16	Don't know	2/14/2014 5:00 PM
17	I would love to see programs that help teens learn about self confidence and self esteem. I think a lot of authors out there could speak to these kids about their hardships and kids would know that they are not alone.	2/14/2014 3:26 PM
18	Gaming groups, book liking groups, media discussion groups, author events, movie nights.	2/14/2014 3:15 PM
19	Time mgmt, study skills, employment skills.	2/14/2014 11:57 AM
20	Not sure...my kids are young...don't want to offer uninformed feedback.	2/14/2014 11:52 AM
21	Current events and pop culture to engage them	2/14/2014 11:28 AM
22	no pref	2/14/2014 11:03 AM
23	The arts, history & people	2/12/2014 12:03 PM
24	A safe place, perhaps glassed in, that kids could use as a homework room. With supervision and respect, an area that they could chill, read, use their smartphones/ipod, quietly. Where authors for teens could have events and allow the children to get excited about different books. Book clubs, tech courses, homework support, a cafe. Ebooks, audiobooks, dvds for teens and making the library a place where kids and parents feel they are learning, having fun, and making friends in a safe environment. Volunteering opportunities for students who wish to do so.	2/10/2014 12:08 PM
25	homework assistance	2/10/2014 10:33 AM
26	social gatherings	2/6/2014 11:55 AM
27	weekly yoga or stress reduction techniques	2/6/2014 8:45 AM
28	Duct tape crafts Rock band Filming movies Photography Henna Makeup/Nailpolish Cooking? Movie night (good movies) Something to do with instruments Gaming (Pokemon league?) Talent show	2/5/2014 12:11 PM
29	Relating books to movies	2/4/2014 10:10 AM
30	Help to cope among peers	2/3/2014 1:11 PM
31	Tutoring programs? Maybe those already exist and I just don't know about them.	2/3/2014 10:50 AM
32	not sure	2/2/2014 9:59 AM
33	please keep doing the gaming club	2/2/2014 7:45 AM
34	N/A	1/31/2014 8:56 AM
35	Not sure - my child hasn't reached that age yet.	1/30/2014 8:03 PM
36	career options	1/30/2014 7:26 PM
37	Just more programs in general.	1/30/2014 1:39 PM
38	NA	1/30/2014 7:46 AM
39	N/A	1/30/2014 4:15 AM
40	Speech and Debating	1/29/2014 11:01 PM
41	n/a	1/29/2014 9:57 PM
42	Book discussion, homework support, programs connected to school (connected to lesson, extension programs, resources for extended learning), social opportunities (gaming club, movie night, health/wellness discussion)	1/29/2014 7:32 PM
43	saturday afternoon or evening, pizza games etc	1/29/2014 5:23 PM
44	Social media training.	1/29/2014 4:58 PM
45	maker/hacker space	1/29/2014 4:30 PM
46	Supervised homework time after school. Classes on using the library for research. Classes on taking notes, annotating, doing citations, etc.	1/29/2014 4:26 PM
47	Teen networking / activities / ways to pull teens who don't use the library much today to get them involved more.	1/29/2014 4:15 PM
48	Self-defense, make-up makeovers, crafts, gaming	1/29/2014 3:25 PM
49	Science	1/29/2014 3:24 PM
50	Movies, games, awareness,	1/29/2014 12:05 PM
51	How to use library to enhance school curriculum/fun group events	1/29/2014 11:51 AM
52	support groups	1/28/2014 7:35 PM
53	Not sure	1/28/2014 7:14 PM

54	art, music,theater,books	1/28/2014 6:19 PM
55	Book related to encourage them to read!	1/28/2014 5:17 PM

Q21 What kinds of programs would you like the library to offer children?

Answered: 90 Skipped: 186

#	Responses	Date
1	more meet the author. learn geography, learn about other cultures	2/28/2014 6:47 PM
2	we love the summer reading program and summer events for kids. Maybe more author visits who read to their books to the kids. Also, we love library story times, but find we can rarely make them due to the days and time of week they are offered. We often go to other local library's story times instead due to the scheduling.	2/28/2014 11:35 AM
3	Book reading	2/27/2014 11:04 PM
4	Pajama movie events, arts and crafts events, exotic animal exhibits,	2/27/2014 6:33 PM
5	author events, reading incentive, book-connected shows (puppet shows, etc.), nonfiction events	2/25/2014 4:54 PM
6	Technology programs	2/25/2014 9:03 AM
7	you do such a wonderful job, can't think of ways to improve. it is warm and welcoming with friendly knowledgeable staff, im pretty satisfied!	2/24/2014 9:06 PM
8	A monthly Tour of library and how to use the services you provide.	2/24/2014 8:46 PM
9	hands on projects. Would love to see short series programs for a range of ages. Book club for tweens, some sort of building project for elementary kids. A dino discovery class for pre school kids. 3- 5 week, 1 x a week.	2/24/2014 8:20 PM
10	They are doing a great job now! The summer reading program is excellent. And we love Dianne Haduch.	2/24/2014 8:14 PM
11	Story time	2/24/2014 8:03 PM
12	More programs like the writing program, We love the reading to the dog, book clubs possibly or book groups around popular books for 3-5th graders too	2/24/2014 5:34 PM
13	More story times	2/24/2014 3:05 PM
14	See above...but obviously on a more basic level.	2/24/2014 2:43 PM
15	I would like my daughter to learn more about the library and get more excited about new books that are out and available to her. It might be nice to tie into a program for those learning to read (my daughter's age)	2/24/2014 2:36 PM
16	programs so that my kids can learn and experience new things: kid-friendly interactive presentations about different countries, periods in history, how things work, or interesting occupations/hobbies. Shows of all kinds (animal shows, puppet shows, plays) to give them cultural experiences.	2/23/2014 10:36 PM
17	Story times appropriate for children ages 2-4 on the weekend.	2/22/2014 2:51 PM
18	More current programs for "tweens"	2/22/2014 2:36 PM
19	reading programs like the summer one. arts and crafts for an hour.	2/21/2014 2:56 PM
20	story hours, visiting days for kids, activities that are fun and involve el ed age groups in the LIBRARY	2/19/2014 12:10 PM
21	No comment, dont have small children anymore	2/18/2014 9:40 AM
22	Not sure - don't have any	2/16/2014 6:00 PM
23	I think what you have is great	2/15/2014 11:00 AM
24	More weekend events for children of working parents.	2/14/2014 6:27 PM
25	Music and reading	2/14/2014 6:05 PM
26	Not sure	2/14/2014 5:00 PM
27	we like the summer program, lego, chess	2/14/2014 4:40 PM
28	Love the programs offered now! We try to do all the summer events.	2/14/2014 3:26 PM
29	Author events, school vacation events, the summer reading program is awesome!	2/14/2014 3:15 PM
30	grade school book club! grades 3-5 . Great way to encourage kids to read and try out different types of books.	2/14/2014 12:47 PM
31	Dynamic reading from the Author,	2/14/2014 12:32 PM
32	We appreciate the reading program in the summer as it lines up with the week we have Fresh Air Fund children visting and they get to partially participate.	2/14/2014 12:08 PM
33	Goal setting, project mgmt for kids	2/14/2014 11:57 AM
34	Anything involving reading aloud or encouraging reading. Anything involving animals. Anything that will help children connect to others in town socially. Anything author events, art/craft workshops, and/or concerts that are family friendly would be great too.	2/14/2014 11:52 AM
35	puppet shows and children's music	2/14/2014 11:47 AM
36	no pref	2/14/2014 11:03 AM
37	Arts. Story times. Animals	2/14/2014 9:18 AM
38	a class to teach all the resources available and how to use them.	2/11/2014 5:16 PM
39	Author events for young readers who are still trying to find a reason to read a book. Excitement about reading groups, audiobooks and ebooks.	2/10/2014 12:08 PM
40	homework assistance	2/10/2014 10:33 AM
41	speakers from different disciplines	2/6/2014 8:45 AM
42	Puppet story telling	2/4/2014 10:10 AM
43	Help to read workshop	2/3/2014 1:11 PM
44	More story hours, etc. would always be welcomed, but I think you guys do a good job currently.	2/3/2014 10:50 AM
45	childrens activities at times for working parents	2/3/2014 8:36 AM
46	doing fine, maybe more connections w/ other closer libraries (Westford, Ayer, Harvard, Acton)to promote their childrens events	2/2/2014 9:59 AM
47	the current programs are excellent, please continue; more book launches or meetings with authors would be nice	2/2/2014 7:45 AM
48	Young kid story time (0-24 months)	1/31/2014 9:14 AM
49	N/A	1/31/2014 8:56 AM
50	magic show, animated story times, puppet shows	1/30/2014 8:03 PM
51	no opinion	1/30/2014 7:26 PM
52	I like what is already offered	1/30/2014 6:39 PM
53	No opinion.	1/30/2014 1:39 PM
54	Continue with current programs	1/30/2014 10:01 AM
55	music, story hours, educational	1/30/2014 7:55 AM

56	NA	1/30/2014 7:46 AM
57	N/A	1/30/2014 4:15 AM
58	Creative writing	1/29/2014 11:01 PM
59	Please more children's programs! Story times, sing a longs. This area is very lacking especially in comparison to neighboring towns.	1/29/2014 10:02 PM
60	More story times Love the reading to dogs!	1/29/2014 9:57 PM
61	special events, like the Star Wars Symposium, my kids LOVE those	1/29/2014 8:20 PM
62	Story times, yoga, foreign languages	1/29/2014 7:44 PM
63	Homework support, programs connected to school (connected to lesson, extension programs, resources for extended learning), social opportunities (games, arts and crafts, science experiments) opportunities for families (movie nights etc)	1/29/2014 7:32 PM
64	The children's room is fantastic.	1/29/2014 6:05 PM
65	The summer reading program and all the related activities (magic shows, animal shows, concerts) are great.	1/29/2014 5:59 PM
66	they already do a great job	1/29/2014 5:23 PM
67	We love story time but wish it was a bit earlier so that when we have to pick up siblings on half day it wasn't a time conflict.	1/29/2014 5:07 PM
68	Story time.	1/29/2014 4:58 PM
69	reading, reading, more reading!	1/29/2014 4:30 PM
70	?	1/29/2014 4:15 PM
71	book groups, storytimes, legos, movies, crafts,	1/29/2014 3:25 PM
72	Arts and crafts, storytime (weekend events would be great!)	1/29/2014 12:07 PM
73	Reading or small group book prgrams	1/29/2014 11:51 AM
74	The library did a lecture event on birds of prey. It was EXCELLENT and very educational for the children that attended. More events on nature, literature, or history that are applicable to family (like the birds of prey event was) would be fantastic.	1/29/2014 10:36 AM
75	Themed events, maybe around holidays or seasons...with a story, a craft, a game. Also mix up the programs so they are on different days so people with different schedules can make it.	1/29/2014 9:21 AM
76	More convenient story hours for working mothers	1/29/2014 7:27 AM
77	Anything that helps engage kids in library culture. As a working parent I can't take advantage of most daytime programming (and so can't speak fluently about what should be added), but think it is a valuable resource for town families.	1/29/2014 3:25 AM
78	Story time, getting to know the library, community-building/ community service	1/28/2014 9:38 PM
79	Story time, playfroup	1/28/2014 9:29 PM
80	Reading with animals. More toddler friendly events	1/28/2014 8:45 PM
81	More weekend activities, especially in the winter. Working parents never get to go to storytime!	1/28/2014 8:42 PM
82	Children's programs that fit in working parents' schedules, and how to be a good library patron for little kids. I wish you'd get rid of the play area or make it more storybook focused - puppet shows and bean bag chairs to sit in, maybe. As it is, it just creates loud voices, fighting over trains, tantrums when leaving, and most importantly, it's a distraction. Kids don't want to look for books, they play while their parents pick out books. How will kids become good patrons and love books if you give them so many distractions?	1/28/2014 7:47 PM
83	After school story times for younger kids	1/28/2014 7:45 PM
84	More story times/ playgroups/ parent groups for new parents to meet, ie kindergarten class of 2018	1/28/2014 7:44 PM
85	language	1/28/2014 7:35 PM
86	not sure	1/28/2014 7:35 PM
87	Book groups	1/28/2014 7:33 PM
88	Would really like more Saturday or early evening weekday events for families that work and cannot come to story time during the week. Anything would be appreciated as now there is currently nothing.	1/28/2014 7:14 PM
89	art,music,theater,books	1/28/2014 6:19 PM
90	Book related - story time	1/28/2014 5:17 PM

Q22 Please list two or three strengths of the Reuben Hoar Library.

Answered: 157 Skipped: 119

#	Responses	Date
1	Staff is #1, they are courteous, kind and very helpful.	3/13/2014 2:13 PM
2	1. friendly staff 2. thoughtful, interesting book displays	2/28/2014 6:51 PM
3	love that it is a talking library. Love that there are no fines for late books. The librarians, especially in the children's room, are very interactive with the kids.	2/28/2014 11:42 AM
4	Staff, children's library,	2/27/2014 11:06 PM
5	friendly knowledgeable staff	2/27/2014 10:28 PM
6	Friendly staff Helpful staff	2/27/2014 6:39 PM
7	friendliness of staff, knowledgeability of staff, interlibrary loan	2/25/2014 4:55 PM
8	1. Has as many books, DVDs, etc., that can be stocked in the space allowed. 2. Wonderful staff--always available and ready to assist. 3. Wonderful environment for all. 4. Great variety of museum passes	2/25/2014 9:59 AM
9	Great staff, wide selection (in house and thru MVLC)	2/25/2014 9:05 AM
10	Excellent children's room staff, excellent summer reading program for children	2/24/2014 10:23 PM
11	the staff, the staff, the staff. The fun events, cookies, baking contests.	2/24/2014 9:10 PM
12	Friendly, courteous	2/24/2014 8:50 PM
13	Great staff.	2/24/2014 8:47 PM
14	Staff Location	2/24/2014 8:46 PM
15	1. Staff 2. The RHL does a lot with a tight budget 3. Keeps an open minded to new library trends and keeping pace with the demands of ever changing customers needs and technology. Kids floor is separate from main public and very safe. It is a space where kids can explore and be kids!	2/24/2014 8:26 PM
16	Great children's room, nice quiet work space downstairs, great calendar of events offered.	2/24/2014 8:16 PM
17	Nice place, books, audiobooks	2/24/2014 8:04 PM
18	Staff, Museum passes.	2/24/2014 5:36 PM
19	Library help	2/24/2014 5:35 PM
20	The children's librarians. They are the best...courteous, helpful, welcoming, patient and kind.	2/24/2014 5:00 PM
21	Great librarians, great kids room and summer reading program	2/24/2014 3:22 PM
22	friendly not too busy/understaffed (can get help when there)	2/24/2014 3:17 PM
23	Great staff, quiet atmosphere, good collection	2/24/2014 3:06 PM
24	Librarians, librarians, MVLC network	2/24/2014 2:48 PM
25	staff location collection	2/24/2014 2:40 PM
26	The employees are great and it's in a terrific location	2/24/2014 2:39 PM
27	the employees, location, variety of the collection	2/24/2014 2:32 PM
28	Great children's librarians! Mrs. Hadduch is the best and always helps kids to find the right book. Also a good offering of kids programs - although there could always be more.	2/23/2014 10:39 PM
29	Staff is knowledgeable and helpful! Library is quaint and comfortable. Children's room has separate space, children are made to feel special and encouraged to read!	2/22/2014 2:37 PM
30	the staff is wonderful. the childrens books and area is safe and fun to be in.	2/21/2014 2:58 PM
31	Helpful staff.	2/20/2014 12:04 PM
32	Helpfulness of staff Positive attitude toward clients of all ages Skills that are helpful to clients	2/19/2014 12:14 PM
33	The Staff, the Books, Welcoming Environment	2/18/2014 1:24 PM
34	Location, staff, hours, website	2/18/2014 9:41 AM
35	Librarians, good location, able to get books if not there.	2/17/2014 9:44 PM
36	Staff and evening hours three days a week	2/17/2014 12:13 PM
37	The staff is the biggest asset the library has. It has good collections and meeting rooms.	2/16/2014 6:02 PM
38	The library has lots of good book options, and good places to sit and work- especially to do school work.	2/15/2014 5:19 PM
39	Children's area librarians, warm feel of children's room	2/15/2014 12:06 PM
40	Kindness, helpfulness	2/15/2014 11:01 AM
41	great people community involvement sense of place	2/15/2014 8:01 AM
42	online search, ILL	2/14/2014 6:28 PM
43	Childrens books/librarians, coffee, fiction collection	2/14/2014 5:02 PM
44	staff and children's room	2/14/2014 4:41 PM
45	employees Children's room	2/14/2014 3:27 PM
46	Staff Hours of operation	2/14/2014 3:27 PM
47	Excellent staff, participation in MVLC, willingness to try new things	2/14/2014 3:24 PM
48	User & people friendly, established as a community center	2/14/2014 3:15 PM
49	1.The staff is excellent.They are knowledgeable, friendly and approachable. 2. RHL is an amazing community resource. I feel so lucky to live in a town that has such a great space for people to gather, connect, and learn from one another.	2/14/2014 1:14 PM
50	staff, summer reading programs	2/14/2014 1:02 PM
51	The children's area is wonderful!	2/14/2014 12:48 PM
52	Staff Children's library Book club books	2/14/2014 12:35 PM
53	The children's librarians - always helpful Passes	2/14/2014 12:34 PM
54	Community connection. Use of eBooks and other online services to serve beyond its physical and fiscal capacity.	2/14/2014 12:11 PM
55	Exceptional staff Exceptional programming Exceptional collections	2/14/2014 12:00 PM

56	Local, accessible, intimidating. Public meeting space.	2/14/2014 11:59 AM
57	Connection to the community, openness to feedback and ideas, location	2/14/2014 11:54 AM
58	the wonderful, friendly staff	2/14/2014 11:49 AM
59	access, staff, and collection	2/14/2014 11:29 AM
60	great staff good collection	2/14/2014 11:07 AM
61	quality and personalities of the staff, decent hours	2/14/2014 11:06 AM
62	welcoming atmosphere, diversity of staff member's skills and interests, contemporary collections	2/14/2014 8:56 AM
63	A wide variety of genres and nice employees.	2/13/2014 12:50 PM
64	great customer service	2/13/2014 7:53 AM
65	Very good book selection and very flexible conditions for borrowing, etc.	2/12/2014 12:12 PM
66	The employees The audiobooks The music	2/11/2014 11:51 PM
67	excellent staff & welcoming children's room	2/11/2014 5:18 PM
68	Quality of staff, friendliness of staff, overall professionalism of staff.	2/11/2014 4:05 PM
69	The childrens' area upstairs The Teen Area + The friendly Librarians	2/10/2014 6:57 PM
70	The layout, the staff, and the selection of books.	2/10/2014 12:14 PM
71	staff, location	2/10/2014 10:37 AM
72	great service	2/10/2014 8:51 AM
73	Efficient and courteous staff. The multi-library consortium - if RHL doesn't have it - I can go statewide.	2/7/2014 3:41 PM
74	Staff, community gathering place(not too stuffy because they allow people to talk)	2/6/2014 12:00 PM
75	the staff are professional, caring, and helpful. The staff go above and beyond to be helpful.	2/6/2014 8:46 AM
76	Good librarians Great supply of books Location	2/5/2014 12:12 PM
77	staff - friendly, good ideas for displays, enthusiasm for reading materials of all types	2/5/2014 8:50 AM
78	Book sales, knowledgeable staff, account management	2/4/2014 10:14 AM
79	The staff. You can get any book you need. Current newspapers and magazines to read.	2/3/2014 1:12 PM
80	staff collection	2/3/2014 12:13 PM
81	A growing collecting of electronic resources. That staff is excellent.	2/3/2014 10:56 AM
82	Staff, collection, hours	2/3/2014 9:06 AM
83	staff and children's section	2/3/2014 8:36 AM
84	wonderful desk staff throughout childrens events	2/2/2014 10:00 AM
85	good librarians	2/2/2014 9:54 AM
86	Staff Children's Programs	2/2/2014 9:42 AM
87	-excellent staff! everyone is very friendly and helpful -interlibrary loan is really nice to have since our library can't possibly buy everything needed	2/2/2014 7:47 AM
88	-the staff -outreach to the community -making due with level budget	2/1/2014 11:34 PM
89	Most of the librarians are very accommodating.	1/31/2014 6:26 PM
90	staff connection with regional library consortium	1/31/2014 4:56 PM
91	Friendly, helpful staff. Good fiction	1/31/2014 2:21 PM
92	staff + location	1/31/2014 8:57 AM
93	Staff is so friendly and helpful. Children's room is removed from main library (important for safety-can watch who comes and goes). Magazine area is sunny and comfortable.	1/30/2014 8:14 PM
94	helpful and friendly personnel	1/30/2014 7:29 PM
95	It's a good central place in town adding to the sense of community.	1/30/2014 7:06 PM
96	good staff welcoming feeling	1/30/2014 6:54 PM
97	Website	1/30/2014 6:40 PM
98	Many museum passes, friendly and knowledgeable staff	1/30/2014 4:25 PM
99	Selection of fiction, magazines, and lit books	1/30/2014 4:15 PM
100	Great staff. Comfortable building. Wide selection.	1/30/2014 1:45 PM
101	Excellent staff. Great collection despite the lack of extra space. Very comfortable and welcoming.	1/30/2014 11:56 AM
102	Additional hours recently reinstated Friendly, helpful small town atmosphere Programs for children	1/30/2014 11:18 AM
103	Friendly staff Borrow through MVLC Convenient location	1/30/2014 9:09 AM
104	childrens program, summer reading, placing hold online	1/30/2014 7:58 AM
105	The staff The book collection Ease of borrowing and obtaining books.	1/30/2014 7:48 AM
106	The staff is helpful, friendly. Extensive DVD collection Extensive magazine collection	1/30/2014 6:59 AM
107	personal assistance availability of services	1/30/2014 5:07 AM
108	great staff! good fiction collection access to MVLC collections	1/30/2014 4:24 AM
109	Staff is VERY HELPFUL	1/29/2014 11:03 PM
110	Good hours, helpful staff	1/29/2014 10:03 PM
111	Wonderful community partner!! Great kids room Great online catalog	1/29/2014 9:57 PM
112	I love the children's room and that it is private from the rest of the library	1/29/2014 9:05 PM
113	very pleasant, knowledgeable staff, I've never had a negative interaction with anyone there	1/29/2014 8:21 PM
114	Staff, location in center of town	1/29/2014 8:08 PM
115	The librarians, the children's room, events offered during the summer reading program	1/29/2014 7:46 PM
116	WONDERFUL young adult and children's librarians. Great children's room.	1/29/2014 7:35 PM
117	staff museum programs staying up with technology trends	1/29/2014 7:08 PM
118	The staff is excellent. Access to resources outside of the actual library	1/29/2014 6:58 PM

119	Staff Genealogy/Family History Area	1/29/2014 6:45 PM
120	The staff is knowledgeable and very helpful, really cares about getting us an answer to whatever we're searching for. It's tough to name one other thing because the library brings together so many useful resources that our family uses on a regular basis. It's having them all available, and easily accessible that makes RHL great.	1/29/2014 6:07 PM
121	Staff and children's room	1/29/2014 6:05 PM
122	Helpful, friendly, knowledgeable staff Free programs, especially for kids Enclosed children's room (separate from the rest of the library, only one exit so kids don't run off) Easy way to manage account online	1/29/2014 6:03 PM
123	staff, selection and museum passes	1/29/2014 5:25 PM
124	They are caring about the community and reach out!	1/29/2014 5:12 PM
125	Decent collection for size of town. Love the staff. Am grateful for the ease of the MVCL when the RHL doesn't have books I would like to read. I like that the children collection is upstairs with a door.	1/29/2014 5:09 PM
126	Location excellent staff	1/29/2014 5:07 PM
127	Children's room is very nice New Books available for short loans	1/29/2014 5:03 PM
128	Wonderful staff. Good space (could use more fiction stacks). Great children's room.	1/29/2014 4:59 PM
129	Location, staff	1/29/2014 4:34 PM
130	Inter-library loan Staff Summer reading program	1/29/2014 4:27 PM
131	Courteous, knowledgeable staff	1/29/2014 4:25 PM
132	The staff are excellent. Library hours (availability) Extra-Net reserve library system.	1/29/2014 4:23 PM
133	The staff and the collection	1/29/2014 4:16 PM
134	The professional staff is excellent.	1/29/2014 4:14 PM
135	Social club, friendly personal atmosphere Great collection Professional staff	1/29/2014 3:31 PM
136	Librarians	1/29/2014 3:25 PM
137	Friendly and welcoming	1/29/2014 12:16 PM
138	The staff and ILL	1/29/2014 12:09 PM
139	Helpful staff, convenient hours	1/29/2014 12:08 PM
140	Knowledgeable staff	1/29/2014 11:52 AM
141	The library staff is wonderful - especially their assistance in the children's library. It can't be beat.	1/29/2014 10:38 AM
142	great staff, great search catalog,	1/29/2014 10:19 AM
143	1. Staff (especially in Children's room) is so knowledgeable and helpful. 2. Speed with which I receive my online requests - be it from RHL or interlibrary loan, I often get the book I wanted the next day - amazing! 3. Welcoming area with coffee, chairs, magazines. I wish I had more time to hang out there and read.	1/29/2014 10:15 AM
144	Location, friendly staff	1/29/2014 7:36 AM
145	The staff, the staff, the staff! The Library was our first point of connection when we moved to town and the staff have become friends we look forward to seeing at the Library and around town. Knowledgeable, friendly, and lovely people.	1/29/2014 3:31 AM
146	Staffed by friendly and interesting local folks	1/28/2014 10:04 PM
147	staff is very welcoming for the most part. children's area is very cheerful and bright. in the past there have been wonderful programs. I have not been to as many lately, not sure if they are not happening or if I am just missing the news. a huge strength is the elibrary system. there is a lot to use there.	1/28/2014 9:11 PM
148	The children's floor with toys and activities and reading areas is a godsend in bad weather when we can't go outside! Also, the staff are really very nice.	1/28/2014 8:45 PM
149	Wonderful librarians, great ILL, good local room	1/28/2014 7:50 PM
150	The librarians The children's room (books and play area both) Museum passes	1/28/2014 7:48 PM
151	I like how the space is set up/ used.	1/28/2014 7:45 PM
152	knowledge of employees, accessibility	1/28/2014 7:36 PM
153	awesome staff! Great website	1/28/2014 7:36 PM
154	Great staff, inter-library loan.	1/28/2014 7:22 PM
155	Great staff and location. Love that I can request books on line from the MVLC libraries.	1/28/2014 7:21 PM
156	(1) Having a variety of hours - it's FABULOUS that you're open late three days a week, and it makes it so much easier for me to stop by. (2) The SFF collection is excellent, and well-curated. (3) The MVLC is fantastic and dramatically expands the number of books I have access to.	1/28/2014 6:42 PM
157	welcoming, helpful	1/28/2014 6:24 PM

Q23 What one thing would you change or improve about the library?

Answered: 151 Skipped: 125

#	Responses	Date
1	More hours	3/13/2014 2:13 PM
2	more reference books, services (i.e. current grant database)	2/28/2014 6:51 PM
3	take the computers out of the children's room (but not the self-checkout computers - love those!). Kids run to the computer when I'd rather them find a book.	2/28/2014 11:42 AM
4	Floor plan	2/27/2014 11:06 PM
5	increased hours	2/27/2014 10:28 PM
6	More comfortable seating for adults - cozier chairs and sofas and pillows. Update teen decor.	2/27/2014 6:39 PM
7	Open on Fridays during the summer	2/25/2014 4:55 PM
8	1. More space = more materials available. 2. A little quieter--perhaps put teens area in a closed location.	2/25/2014 9:59 AM
9	More comfortable study area.	2/25/2014 9:05 AM
10	Fix the heat in the children's room!!!!	2/24/2014 10:23 PM
11	facility upgrades, furniture.	2/24/2014 9:10 PM
12	Technology is changing rapidly and it is hard to keep up with it. Perhaps programs that familiarize your customers with that changing technology to make them feel comfortable going to the library.	2/24/2014 8:50 PM
13	Parking	2/24/2014 8:46 PM
14	Renovate (or move), make it light and airy. More space, more books, more meeting space, better meeting space. Equip with technology access points.	2/24/2014 8:26 PM
15	Expanded hours (I know, not an easy request!), and also that the toys in the children's area be cleaned and sanitized regularly - kids often get sick after playing there!	2/24/2014 8:16 PM
16	More audiobooks	2/24/2014 8:04 PM
17	Bottom shelves in the Adult section are hard for tall people (adults) to access easily.	2/24/2014 5:36 PM
18	spaces, comfy areas to read and hold book groups	2/24/2014 5:35 PM
19	The lower level staff could be more courteous. The ratings with regards to the staff, in a previous question, pertained to the lower level, not the children's room.	2/24/2014 5:00 PM
20	More hours	2/24/2014 3:22 PM
21	More modern furniture to spruce it up.	2/24/2014 2:48 PM
22	update bldg	2/24/2014 2:40 PM
23	It would be nice to have expanded hours on the weekends if possible.	2/24/2014 2:39 PM
24	more events	2/24/2014 2:32 PM
25	A much larger kids' audiobook area - we have checked out all kids audiobooks at least once and I'm sick of all of them! Also the organization of kids' non-fiction could be a little more appealing to them - I like the way they are organized in the Westford public library, with a sign and a picture above each row telling kids what nonfiction topics are contained in that section. It inspires kids to browse for themselves after finding the picture of what interests them.	2/23/2014 10:39 PM
26	More story times for all ages on the weekend. Most are during the week, which is not ideal for working parents, or they are geared toward older children.	2/22/2014 2:51 PM
27	I love the RHL and am so grateful for all it provides! The main thing I would change is more staffing and more space for a larger collection. The non-fiction area should be staffed and could be jazzed up a bit.	2/22/2014 2:37 PM
28	more space for books in children's area/library in general	2/21/2014 2:58 PM
29	need more & updated non-fiction and reference materials	2/20/2014 12:04 PM
30	Larger collection, but I know that requires a larger library.	2/19/2014 12:14 PM
31	The Building...more space	2/18/2014 1:24 PM
32	More Ebooks with easier interfact.	2/18/2014 9:41 AM
33	need more room	2/17/2014 9:44 PM
34	Separate computer lab/area. Increase overall size of building/children's room, etc.	2/17/2014 12:13 PM
35	We need more room! More meeting rooms, more room for books and other media, more A-V equipment	2/16/2014 6:02 PM
36	I would like a larger teen section.	2/15/2014 5:19 PM
37	The entire library needs to be bigger, have more study areas	2/15/2014 12:06 PM
38	Space	2/15/2014 11:01 AM
39	Sunday hours	2/15/2014 10:49 AM
40	Librarians are out of date and unapproachable.	2/14/2014 9:15 PM
41	More ebooks	2/14/2014 6:05 PM
42	More audiobooks	2/14/2014 5:02 PM
43	Conference rooms	2/14/2014 3:27 PM
44	More space and more professional signage and postings	2/14/2014 3:24 PM
45	Integrate more with public indoor and outdoor spaces	2/14/2014 3:15 PM
46	availability of ebooks	2/14/2014 1:02 PM
47	Increase hours!	2/14/2014 12:48 PM
48	SPACE MORE HOURS	2/14/2014 12:34 PM
49	Not sure.	2/14/2014 12:11 PM
50	More space for collections and for patrons.	2/14/2014 12:00 PM
51	Better hours for working families	2/14/2014 11:59 AM
52	I don't feel I hear enough about the events.	2/14/2014 11:54 AM
53	more tables in the children's room more play space in the children's room	2/14/2014 11:49 AM
54	more comfortable sitting areas	2/14/2014 11:29 AM
55	a new buiding	2/14/2014 11:07 AM

56	more time open	2/14/2014 11:06 AM
57	Updated space	2/14/2014 9:18 AM
58	carpet	2/14/2014 8:56 AM
59	Improve range of manga	2/13/2014 12:50 PM
60	Sunday hours	2/13/2014 12:17 PM
61	open longer hours	2/13/2014 7:53 AM
62	The classic CD collection needs better selectivity particularly the in the classics area however as long as people don't take good care of the discs it may be too expensive.	2/12/2014 12:12 PM
63	state of the art new building :)	2/11/2014 11:51 PM
64	it is too small	2/11/2014 5:18 PM
65	Better control of heat / air conditioning.	2/11/2014 4:05 PM
66	More hours, especially on Sunday.	2/11/2014 10:52 AM
67	More quiet sitting areas, better lighting, an area for pre-teens and teens alike, a cafe, better virtual connection with members and better dvd and audiobook selections.	2/10/2014 12:14 PM
68	better shelving	2/10/2014 10:37 AM
69	A new building could be more inviting for social interaction and access.	2/10/2014 8:51 AM
70	At this moment, nothing. Tomorrow that may change, as I may be leaving the country to work as an expat, and will be using e-books, which I have not done before.	2/7/2014 3:41 PM
71	More space to alleviate some of the jumbled feeling of the place and the carpeting.	2/6/2014 12:00 PM
72	increase hours of operation on Tues and Thursdays, and have Sunday hours available.	2/6/2014 8:46 AM
73	Card catalog	2/5/2014 12:12 PM
74	leaky roof	2/5/2014 8:50 AM
75	Continue to widen the selection	2/4/2014 10:14 AM
76	Better wheelchair/handicapped access; some seniors cannot get up/down the stairs.	2/3/2014 1:12 PM
77	facility	2/3/2014 12:13 PM
78	Expansion of hours. Sunday hours would be especially nice, and I'd love to see children's programs on some of the less-major days off of school, like President's Day, Patriot's Day, etc.	2/3/2014 10:56 AM
79	More space especially for children's room.	2/3/2014 9:06 AM
80	fiction collection library hours	2/2/2014 10:00 AM
81	more hours at night and weekends	2/2/2014 9:54 AM
82	Accessibility to the handicapped and elderly should be improved	2/2/2014 9:42 AM
83	it's just wishful thinking, since there's no place for it, but a playground for kids close to the library would be nice	2/2/2014 7:47 AM
84	-more reading areas with comfortable seating...especially on the lower level	2/1/2014 11:34 PM
85	I would like to see a new and expanded library at some point - once we get out of this recession... it feels very crowded with books and it can be hard to know where to go. A sign indicating which way to go for different types of books would be helpful.	1/31/2014 6:26 PM
86	the building layout	1/31/2014 4:56 PM
87	extend the hours	1/31/2014 8:57 AM
88	Enhance the Children's room: Books are so packed in the shelves that it is hard to pull books out; more seating for adults to sit and read with child; rearrange layout - replace large table in play area with smaller table, so more room to play. Add another table to computer area or reinvent altogether-this area is poorly designed and wastes important space.	1/30/2014 8:14 PM
89	more non-fiction books (new)	1/30/2014 7:29 PM
90	It would be nice if the library was in a space that was designed to be a library - it seems as though the space has been repurposed for a library.	1/30/2014 7:06 PM
91	more space!	1/30/2014 6:54 PM
92	More copies if best sellers	1/30/2014 6:40 PM
93	More and better display of newer non-fiction and fiction books.	1/30/2014 4:25 PM
94	More Christian Fiction by Authors already in the stacks	1/30/2014 4:15 PM
95	Teen area. More computers. Staff in non-fiction.	1/30/2014 1:45 PM
96	Much more space. Much more light. Better temperature control.	1/30/2014 11:56 AM
97	More full time staff	1/30/2014 11:23 AM
98	Increase size of eBook collection (esp. new releases)	1/30/2014 9:09 AM
99	more ebooks, more new release fiction	1/30/2014 7:58 AM
100	The building	1/30/2014 7:48 AM
101	Remove excess books so the rest fit on the shelves	1/30/2014 6:59 AM
102	physical structure	1/30/2014 5:07 AM
103	Better access right eBooks-- the ones I want usually are not available.	1/30/2014 4:24 AM
104	Hours of operation, would love to have Library open every day 9-5pm	1/29/2014 11:03 PM
105	More children's programs	1/29/2014 10:03 PM
106	More story times for toddlers	1/29/2014 9:57 PM
107	I would like to see the children's room updated	1/29/2014 9:05 PM
108	the size, the children's room feels very cramped.	1/29/2014 8:21 PM
109	More room for reading with comfortable chairs	1/29/2014 8:08 PM
110	Remodel the interior	1/29/2014 7:46 PM
111	Some staff members are less welcoming at the desk and it can be off putting.	1/29/2014 7:35 PM
112	more 'how to' use all these new technologies being introduced	1/29/2014 7:08 PM
113	Shorten the number of close hours from Monday 4pm to Tuesday 1pm	1/29/2014 6:58 PM
114	Places to sit comfortably and work on laptop with easy access to power for the laptop	1/29/2014 6:45 PM
115	Size. It would be great to have room for more books, reading areas, and meeting rooms.	1/29/2014 6:07 PM

116	Are there still leaks?	1/29/2014 6:05 PM
117	Fix the water fountain in the children's room :)	1/29/2014 6:03 PM
118	better shelving and decor and nasty rug	1/29/2014 5:25 PM
119	more downloadable books to Apple products!	1/29/2014 5:12 PM
120	Better lighting and layout, I wish the whole adult collection was on one floor.	1/29/2014 5:09 PM
121	more art books	1/29/2014 5:07 PM
122	More Evening Hours & Sundays.	1/29/2014 5:05 PM
123	Better ebook selection	1/29/2014 5:03 PM
124	MORE BOOKS!! :) More ebooks.	1/29/2014 4:59 PM
125	make it bigger, less crowded	1/29/2014 4:34 PM
126	fix the roof	1/29/2014 4:31 PM
127	Better selection and availability of ebooks	1/29/2014 4:27 PM
128	I like it the way it is.	1/29/2014 4:23 PM
129	more space	1/29/2014 4:16 PM
130	I'd like to see more space for community groups to gather.	1/29/2014 4:14 PM
131	Entrance + staffing on lower level	1/29/2014 3:31 PM
132	More space	1/29/2014 3:25 PM
133	More study and quiet spaces, improved access.	1/29/2014 12:09 PM
134	More weekend events for the toddler set (Saturday morning would be great)	1/29/2014 12:08 PM
135	More programs and lecture events! Such a great way to get the community more engaged with the library.	1/29/2014 10:38 AM
136	needs to be bigger	1/29/2014 10:19 AM
137	It would be nice if there was more space to bump around (so you didn't feel like you were being closed in by shelves) and also if everything was on the same floor - more integrated. While still giving the kids a place to play and not have to be super quiet!	1/29/2014 10:15 AM
138	General update inside - new carpets, replace beaten up children's book with new ones	1/29/2014 7:36 AM
139	The most important is handicap accessibility. I've experienced it as a parent with a stroller...it's no problem for me to manage the current system of accessing the main floor, but I would think the complexity of the situation could easily deter a person who has mobility challenges from visiting the Library. We go to all lengths to avoid using the front door-to-main floor lift; it's just too cumbersome.	1/29/2014 3:31 AM
140	Having A quiet classy comfortable reading room that is isolated from the chatter heard from the circulation desk and yet is available on the main floor The place with comfortable chairs maybe a ticking clock Large tables and magazines and newspapers and lamps	1/28/2014 10:04 PM
141	communications. I do not think people really know about the elibrary materials. or how to access them. those online courses are really good, (some of them) but no one I speak to knows about them. Cindy at Littleton Job Seekers was GREAT about telling people about those services	1/28/2014 9:11 PM
142	I find it hard to find a time to pick up books. Is it absurd to think a library could ever have a drive through? If it did, I'd be there!	1/28/2014 8:45 PM
143	Get rid of the toys upstairs.	1/28/2014 7:50 PM
144	Longer hours	1/28/2014 7:45 PM
145	library hours	1/28/2014 7:36 PM
146	more books on tape/cd for kids, maybe a listening area with headphones.	1/28/2014 7:36 PM
147	Add more seating	1/28/2014 7:22 PM
148	Improve the children's room, it is hard for disabled adults or moms and their very young children to get up the stairs. Also spruce up the collection a bit.	1/28/2014 7:21 PM
149	The space is pretty lame. Bland and institutional and oddly laid out. I understand there are historic reasons for this... but it's unfortunate.	1/28/2014 6:42 PM
150	not a thing	1/28/2014 6:24 PM
151	more evening adult programs. 'sisters in crime', etc.	1/28/2014 6:17 PM

Q24 As we think ahead to the future, what are one or two goals the library should be working toward?

Answered: 125 Skipped: 151

#	Responses	Date
1	a new library BUT not until the economy is better as we can't manage any new taxes.	3/13/2014 2:13 PM
2	increase hours open.	2/28/2014 11:42 AM
3	More tecj savvy	2/27/2014 11:06 PM
4	Open Sundays, new library building	2/27/2014 10:28 PM
5	Reaching out to the teens in the community, making reading more comfortable by replacing furniture and color scheme.	2/27/2014 6:39 PM
6	Keep adding digital resources	2/25/2014 4:55 PM
7	1. New building with more space, more materials 2.	2/25/2014 9:59 AM
8	Better accessibility for all patrons	2/24/2014 10:23 PM
9	money for upgrades, events that strengthen the community.	2/24/2014 9:10 PM
10	Programs adult and children	2/24/2014 8:50 PM
11	Updating	2/24/2014 8:46 PM
12	RENOVATE (or move). The RHL is ugly... sorry.... Keep on doing all the great work!	2/24/2014 8:26 PM
13	More book discussions for adults. Including more serious, non-fiction (not so interested in discussions about new fiction/bestsellers).	2/24/2014 8:16 PM
14	Don't know	2/24/2014 8:04 PM
15	Amazon cloud computing options may offer you cost-effective facilities for users.	2/24/2014 6:07 PM
16	More space for books.	2/24/2014 5:36 PM
17	Areas for teens, and pre-teens	2/24/2014 5:35 PM
18	Increase hours	2/24/2014 3:22 PM
19	ebooks	2/24/2014 3:17 PM
20	Partnerships with community groups to bring in more programs and foster more attendance at them	2/24/2014 2:48 PM
21	improving layout of the library	2/24/2014 2:40 PM
22	Bringing in sessions that might get more children interested in reading. If there are programs to get them excited about books, I think it would be very helpful. Even if that means that there are events with popular authors or programs that might be a little silly but that the kids might enjoy.	2/24/2014 2:39 PM
23	provide more space for the collection and events	2/24/2014 2:32 PM
24	Expanding into a larger space with room for more books.	2/23/2014 10:39 PM
25	Keeping the children's room a seperate and special entity; having a larger and up-to-date area for teens, and encouraging a more diverse patron population.	2/22/2014 2:37 PM
26	how will ebooks change the need for paperback books. is there a need to keep reference books or can it all be done online?	2/21/2014 2:58 PM
27	Develop a strategy for being relevant in the electronic era.	2/20/2014 12:04 PM
28	Mobilizing and motivating the town toward the goal of building a new library.	2/19/2014 12:14 PM
29	The Building...more space.	2/18/2014 1:24 PM
30	Go Virtual! Physical plant is expensive, data is cheap.	2/18/2014 9:41 AM
31	Bigger space	2/17/2014 12:13 PM
32	Either building a new library or expanding the current one; providing more programs for older residents	2/16/2014 6:02 PM
33	The library should just continue to update their collections, to continue to have the newest books.	2/15/2014 5:19 PM
34	Growing their size	2/15/2014 12:06 PM
35	None	2/15/2014 11:01 AM
36	maintaining a small town feel while keeping up with innovations & advances.	2/15/2014 8:01 AM
37	Better attention to detail when checking books in and out. Another patrons book was charged to my account and there is nothing I can do to convince them of this error.	2/14/2014 9:15 PM
38	bringing families in to use the resources when kids are young so it becomes part of their life.	2/14/2014 6:28 PM
39	Technology training for elders, a larger elibrary collection	2/14/2014 5:02 PM
40	continue to be a great place for our community	2/14/2014 4:41 PM
41	Expand its quiet areas	2/14/2014 3:27 PM
42	Expansion, more intergration with Park & Rec.	2/14/2014 3:15 PM
43	New space eReader availability	2/14/2014 12:35 PM
44	SPACE/eLoan Kindle Access to every book	2/14/2014 12:34 PM
45	Keeping up technologically and integrating traditional library values with newer innovations. Services may become more important than physical collections, for example, but patrons will still need help finding and accessing the content they need.	2/14/2014 12:11 PM
46	More nature programs and economy/employment skills (get more employed/successful people to contribute).	2/14/2014 11:59 AM
47	Increasing the connection to local arts and artists (music/concerts, workshops, displays/events)	2/14/2014 11:54 AM
48	Bigger and more ebook resources	2/14/2014 11:29 AM
49	raising \$\$ to build a new RHL	2/14/2014 11:07 AM
50	The library must continue to be aware of technological and societal changes in how information is disseminated and should remain prepared to embrace new paradigms.	2/14/2014 11:06 AM
51	staffing for programs; additional shelving space so adult fiction, teen fiction and children's collections are not so cramped.	2/14/2014 8:56 AM
52	Get the newest and popular books fast	2/13/2014 12:50 PM
53	Educate customers particularly in respecting other peoples needs to use reading materials that are in good shape and condition, therefore taking good care of them.	2/12/2014 12:12 PM
54	to keep increasing volume of CD, dvd, audiobooks and ebooks	2/11/2014 11:51 PM

55	have more e things available	2/11/2014 5:18 PM
56	Bigger space	2/11/2014 4:05 PM
57	Expansion	2/10/2014 6:57 PM
58	I think the library needs to be relevant in 2014 to the community as a whole and making it an environment that allows parents and kids alike to spread out and enjoy the library safely. An updated physical space with separate but safe areas for children and parents. A quiet space to read magazines. Being more interactive with webservices and members. Continuing to expand the Museum Pass Program.	2/10/2014 12:14 PM
59	more services to the community	2/10/2014 10:37 AM
60	New Building	2/10/2014 8:51 AM
61	Keep up the good work	2/7/2014 3:41 PM
62	Providing more hours and getting more people to use the library	2/6/2014 12:00 PM
63	increasing hours of operation	2/6/2014 8:46 AM
64	Improving the card catalog More teen friendly. It feels as if the library is centered around adults and children. I, as a teen, feel like there are rarely fun opportunities.	2/5/2014 12:12 PM
65	expanded space but not at the expense of operating hours	2/5/2014 8:50 AM
66	Outreach--making it easy for people to sign up for a library card Education about current events, environment, etc.	2/4/2014 10:14 AM
67	Bigger building with more space. Offer computer classes.	2/3/2014 1:12 PM
68	Continuing to build your electronic collection. It's where libraries are going. But, even with that goal in mind, don't forsake the old model of hard copy books. Your challenge will be blending the two with the right balance of each.	2/3/2014 10:56 AM
69	more staff, space for displays on circulation floor.	2/3/2014 9:06 AM
70	budget	2/2/2014 10:00 AM
71	More space, lots more space. maintaining good staff.	2/2/2014 9:54 AM
72	Make building more space-efficient	2/2/2014 9:42 AM
73	fundraising for a new library	2/2/2014 7:47 AM
74	-more hours -maintaining circulation numbers	2/1/2014 11:34 PM
75	new building designed with technology	1/31/2014 4:56 PM
76	A new bright library building	1/31/2014 2:21 PM
77	More online material, especially eBooks.	1/31/2014 11:13 AM
78	hours + add to collection	1/31/2014 8:57 AM
79	more assistance to the disabled (especially those with low vision who want to read and interact lie they used to.	1/30/2014 7:29 PM
80	A new library space or a largely renovated current space.	1/30/2014 7:06 PM
81	creating more space for the collection but also for meetings and hanging out	1/30/2014 6:54 PM
82	Not sure	1/30/2014 6:40 PM
83	Creating more storage space for books	1/30/2014 4:25 PM
84	Expanding community accessibility (more computers, dedicated teen space, more staff available) and awareness (hold more programs, add more services).	1/30/2014 1:45 PM
85	Bigger building	1/30/2014 11:23 AM
86	more ebooks, adult career programs, & computer training programs	1/30/2014 7:58 AM
87	Expanded up-to-date space Adequate, well paid staffing	1/30/2014 7:48 AM
88	larger library	1/30/2014 5:07 AM
89	increased hours of operation more lectures/programs/films for adults	1/30/2014 4:24 AM
90	Opening for more hours	1/29/2014 11:03 PM
91	Weekend activities for families.	1/29/2014 9:57 PM
92	Newer library	1/29/2014 9:05 PM
93	more space!	1/29/2014 8:21 PM
94	Maintain adequate staff	1/29/2014 8:08 PM
95	Expanding niche sections (graphic novels etc...) Reaching out more to the schools (Middle and High school especially) to encourage collaboration with teachers.	1/29/2014 7:35 PM
96	staying current but respecting the past	1/29/2014 7:08 PM
97	A selection on a larger range of topics.	1/29/2014 7:02 PM
98	Every dollar to RHL serves our town well. I'd prioritize getting a bigger facility and additional staff if it were up to me.	1/29/2014 6:07 PM
99	I was never much of a library user until I had kids. One function of the library seems to be to engage and connect the community -- I never thought of a library in that capacity before, but I think I'll continue to use the library in this way even once my kids are older (e.g., attend events, such as the bread bake-off). So one goal would be to continue to engage with the community and bring people to the library for non-book-related events (which might turn people into regular library users -- this is what happened to me).	1/29/2014 6:03 PM
100	making the library more of a hub for the town, for its groups, clubs etc	1/29/2014 5:25 PM
101	Loved the community read programs. More of those please too. I like meeting neighbors for the first time at the library.	1/29/2014 5:12 PM
102	Filling out the collections	1/29/2014 5:09 PM
103	Have a larger collection so that patrons don't have to obtain materials from OTHER libraries	1/29/2014 5:07 PM
104	Technology - ability to take out ebooks.	1/29/2014 4:59 PM
105	Keep staff current AND expand technology offerings. I haven't tried the video streaming, but Fregal is fun. Start now to plan for a new building in my lifetime!	1/29/2014 4:34 PM
106	enlarged inter-library loan, especially for older books	1/29/2014 4:31 PM
107	Better electronic resources Better non-fiction collection	1/29/2014 4:27 PM
108	Extra-netting with the larger library system.	1/29/2014 4:23 PM
109	growing into additional space in the building.	1/29/2014 4:16 PM
110	Making the library a community gathering place.	1/29/2014 4:14 PM
111	Becoming a "hot spot" in town where everybody wants to come. Improving internal area of the library	1/29/2014 3:31 PM
112	Larger building, more online services	1/29/2014 3:25 PM

113	The library needs to become more of a central place in the community. Host a community calendar for various groups. List the resources available in the community. Links to the various organizations and events going on in Littleton. Links to the charities in the area and what they are doing. The library should strive to make better use of the space it has. More meeting rooms and quiet spaces. More areas where kids can be loud and not bother others. The library should be the focal point of the community and the go-to for when people need information about Littleton or access to resources (books, movies, space) in town.	1/29/2014 12:09 PM
114	Expanding the digital collection and hopefully finding a bigger space.	1/29/2014 12:08 PM
115	more knowledge about e-books and online content. I didn't know and have been a regular attendee. Also to communicate how to use the online offerings.	1/29/2014 10:19 AM
116	1. Continuing education for the library employees as they are our best resource and the more breadth of knowledge they have the more people they can help. 2. Expand community events (like the cookie sale, the bread bake-off, Library Day) to encourage more people to see library as a social/cultural center.	1/29/2014 10:15 AM
117	Continue current level of quality in public programs and outreach work, as I'd think that would help build support in town for getting the Library the budget it needs each year. And secondly, a thoughtful capital improvement strategy, which I understand is underway.	1/29/2014 3:31 AM
118	Continuing to stay current with technology.	1/28/2014 8:45 PM
119	Really bulking up eBook availability, paying attention to NONfiction new books	1/28/2014 7:50 PM
120	Becoming a community center	1/28/2014 7:45 PM
121	getting young teens back into the library	1/28/2014 7:36 PM
122	1. Balancing hard copy material with soft copy. Some of us still like to read physical books (not on the Kindle or iPad), but realize that books are becoming digital. 2. Develop programs to encourage people to read! The community reading program from a few years ago was a great idea and I'd like to see it again.	1/28/2014 7:22 PM
123	Accessibility of the library as a whole in regards to physical egress. The other goal possibly more family oriented events.	1/28/2014 7:21 PM
124	Better e-book collections/access. Better space.	1/28/2014 6:42 PM
125	more of the same	1/28/2014 6:24 PM